For safe and correct use, be sure to read the Safety Information in "Read This First" before using the machine.

For information not in this manual, refer to the HTML/PDF files on the supplied CD-ROM.
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How to Read the Manuals

Symbols Used in the Manuals

This manual uses the following symbols:

**Important**
Indicates points to pay attention to when using the machine, and explanations of likely causes of paper misfeeds, damage to originals, or loss of data. Be sure to read these explanations.

**Note**
Indicates supplementary explanations of the machine's functions, and instructions on resolving user errors.

**Reference**
This symbol is located at the end of sections. It indicates where you can find further relevant information.

[ ]
Indicates the names of keys on the machine's display or control panels.

*Region A* (mainly Europe and Asia), *(mainly Europe)*, or *(mainly Asia)*
*Region B* (mainly North America)

Differences in the functions of Region A and Region B models are indicated by two symbols. Read the information indicated by the symbol that corresponds to the region of the model you are using. For details about which symbol corresponds to the model you are using, see page 5 "Model-Specific Information".
Model-Specific Information

This section explains how you can identify the region your machine belongs to.

There is a label on the rear of the machine, located in the position shown below. The label contains details that identify the region your machine belongs to. Read the label.

The following information is region-specific. Read the information under the symbol that corresponds to the region of your machine.

![Region A](mainly Europe and Asia)

If the label contains the following, your machine is a Region A model:

- CODE XXXX -27, -29, -67
- 220–240 V

![Region B](mainly North America)

If the label contains the following, your machine is a Region B model:

- CODE XXXX -17, -57
- 208–240 V

**Note**

- Dimensions in this manual are given in two units of measure: metric and inch. If your machine is a Region A model, refer to the metric units. If your machine is a Region B model, refer to the inch units.
- If your machine is a Region A model and "CODE XXXX -27, -67" is printed on the label, see "Region A (mainly Europe)" also.
- If your machine is a Region A model and "CODE XXXX -29" is printed on the label, see "Region A (mainly Asia)" also.
Names of Major Features

In this manual, major features of the machine are referred to as follows:

- Auto Document Feeder → ADF
- Multi Bypass Tray BY5010 → Multi bypass tray (Tray A)
- Wide Large Capacity Tray → Wide LCT (in this manual, "wide LCT" refers to the three-tray wide LCT and the two-tray wide LCT)
- LCIT RT5090 → Three-tray wide Large Capacity Tray (Three-tray wide LCT)
- Vacuum Feed LCIT RT5100 → Two-tray wide Large Capacity Tray (Two-tray wide LCT)
- Multi-Folding Unit FD5020 → Multi-folding unit
- Decurl Unit DU5040 → Decurl unit
- Buffer Pass Unit Type S3 → Buffer pass unit
- Ring Binder RB5020 → Ring binder
- High Capacity Stacker SK5030 → High capacity stacker
- Trimmer Unit TR5040 → Trimmer
- Cover Interposer Tray CI5030 → Interposer
- Perfect Binder GB5010 → Perfect binder
- Tab Sheet Holder Type 3260 → Tab sheet holder
1. What You Can Do with This Machine

You can search for a description by what you want to do.

Searching by What You Want to Do

You can search for a procedure by what you want to do.

Reducing My Costs

Checking how much paper is saved ([Information] screen)

⇒ See "How to Use the [Information] Screen", Getting Started.

Reducing electricity consumption

⇒ See "Saving Energy", Getting Started.
Operating the Machine More Effectively

Registering frequently-used printing settings to the printer driver
⇒ See "Using One Click Presets", Print.

Changing the initial settings of the printer driver to frequently-used printing settings
⇒ See "Displaying the Printing Preferences Dialog Box", Print.

Adding the function and shortcut icons
⇒ See "Adding Icons to the [Home] Screen", Convenient Functions.

Changing the order of the function and shortcut icons
⇒ See "Changing the Order of Icons on the [Home] Screen", Convenient Functions.
What You Can Do with This Machine

This section describes the features of this machine.

Customizing the [Home] Screen

The icons of each function are displayed on the [Home] screen.
The contents displayed on the following screens differ depending on the machine.

- You can display only the icons of functions and shortcuts that you use.
- You can change the order of the function and shortcut icons.

Reference
- For details about the features on the [Home] screen, see "How to Use the [Top] Screen and the [Home] Screen", Getting Started.
- For details about how to customize the [Home] screen, see "Types of [Home] Screens and How to Customize Them", Convenient Functions.
Printing Data Using Various Functions

- This machine supports network and local connections.
- You can print or delete print jobs stored on the machine’s hard disk, which have been previously sent from computers using the printer driver. The following types of print jobs can be selected: Sample Print, Locked Print, Hold Print, and Stored Print.
- The finisher allows you to staple and punch holes in your prints.
  ⇒ For details about stapling, see "Staple", Print.
  ⇒ For details about punching, see "Punch", Print.
- The multi-folding unit allows you to fold your prints.
  ⇒ For details about multi-folding, see "Fold", Print.
- The ring binder allows you to bind your prints with a ring comb.
  ⇒ See "Ring Binding", Print.
- The perfect binder allows you to apply adhesive to the spine of gathered pages to bind them in a booklet.
  ⇒ See "Perfect Binding", Print.
- You can print files stored on a removable memory device and specify print conditions such as print quality and print size.
  ⇒ See "Direct Printing from a Memory Storage Device", Print.
Preventing Information Leakage (Security Functions)

- You can protect documents from unauthorized access and stop them from being copied without permission.
- You can control the use of the machine, as well as prevent machine settings from being changed without authorization.
- By setting passwords, you can prevent unauthorized access via the network.
- You can erase or encrypt the data on the hard disk to minimize the risk of information leakage.
- You can limit the usage of functions for each user.

Reference

- See Security Guide.

Monitoring and Setting the Machine Using a Computer

Using Web Image Monitor, you can check the machine's status and change the settings.
You can check which tray is running out of paper, register information in the Address Book, specify the network settings, configure and change the system settings, manage jobs, print the job history, and configure the authentication settings.

**Reference**
- See Web Image Monitor Help.

### Preventing Unauthorized Copying

You can print embedded patterns on printouts to prevent unauthorized copying.

- Using the printer driver, you can embed a pattern in the printed document. If the document is copied on a machine with the Copy Data Security unit, protected pages are grayed out in the copy. This can minimize the risk of confidential information being copied. If a document protected by unauthorized copy guard is copied on a machine that is equipped with the Copy Data Security unit, the machine beeps to notify users that unauthorized copying is being attempted.

  If the document is copied on a machine without the Copy Data Security Unit, the hidden text becomes conspicuous in the copy, showing that the copy is unauthorized.

- Using the printer driver, you can embed text in the printed document for unauthorized copy prevention. If the document is copied, scanned, or stored in a Document Server by a copier or multifunction printer, the embedded text appears conspicuous in the copy, discouraging such unauthorized copying.

**Note**
- For details, see the printer driver Help and Security Guide.
• For details about this function in the printer mode, see "Printing Documents That Are Not Authorized for Duplication", Print.
2. Getting Started

This chapter describes how to start using this machine.

Guide to Names and Functions of Components

⚠️ CAUTION

- Do not obstruct the machine’s vents. Doing so risks fire caused by overheated internal components.

Front and left view

1. **Main power switch**

   To operate the machine, the main power switch must be on. If it is off, open the main power switch’s cover and turn the switch on.

2. **Front left cover**

   Open to remove paper jams or turn on/off the AC power switch.
3. Control panel
   See page 21 "Guide to the Names and Functions of the Machine’s Control Panel".

4. Front upper right cover
   Open to change toner cartridges.

5. Front right cover
   Open to remove paper jams.

6. Paper trays (Trays 1–2)
   Load paper here. Tray 1 is a tandem tray where paper on the left side automatically moves to the right when paper there has run out.
   An indicator on the front left side of the tray lights while paper is feeding.

7. Front lower left cover
   Open to replace the waste toner bottle.

8. AC power switch
   Press to completely turn off the power of the machine. The AC power switch must be kept on in normal use.
   The switch is inside the front left cover. For details, see "Dos and Don'ts", Maintenance and Specifications.

Front and right view
1. **Attention light**
   See page 17 "Guide to Functions of the Attention Light".

**Rear and right view**

1. **Vents**
   Prevent overheating.

2. **Earth leakage breaker**
   Protects users from electric shock. For details about checking the earth leakage breaker, see "Checking the Earth Leakage Breakers", Maintenance and Specifications.

---

**Guide to Functions of the Attention Light**

**Important**

- Do not push or pull the attention light when installed to the machine. Doing so may result in damage or malfunction of the attention light or the machine.
The attention light notifies the user by light when there is a paper jam or no paper is left. The colors of the lamp and their meanings are as follows:

<table>
<thead>
<tr>
<th>Lamp</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>The bottom lamp lights blue.</td>
<td>Printing</td>
</tr>
<tr>
<td>The bottom lamp flashes blue.</td>
<td>Data in</td>
</tr>
<tr>
<td>The top lamp lights red.</td>
<td>Error occurred (Example)</td>
</tr>
<tr>
<td></td>
<td>• When the service call message appears</td>
</tr>
<tr>
<td></td>
<td>• Paper jam</td>
</tr>
<tr>
<td></td>
<td>• Out of paper</td>
</tr>
<tr>
<td></td>
<td>• Out of toner</td>
</tr>
<tr>
<td></td>
<td>• Memory overflow</td>
</tr>
<tr>
<td></td>
<td>Read the message on the display panel, and then take appropriate action. For details, see &quot;When Messages Appear&quot;, Troubleshooting.</td>
</tr>
<tr>
<td>The top lamp flashes yellow.</td>
<td>Warning (Example)</td>
</tr>
<tr>
<td></td>
<td>• Toner has nearly run out.</td>
</tr>
<tr>
<td></td>
<td>• Waste toner bottle is nearly full.</td>
</tr>
<tr>
<td></td>
<td>Read the message on the display panel, and then take appropriate action. For details, see &quot;When Messages Appear&quot;, Troubleshooting.</td>
</tr>
</tbody>
</table>
1. **Booklet Finisher SR5060**
   Sorts, stacks, and staples multiple sheets of paper. The saddle stitch function can staple multiple sheets of paper in the center and fold them into booklets. Consists of the following paper trays:
   - Finisher upper tray
   - Finisher shift tray
   - Finisher booklet tray
   Prints can be punched if the optional punch unit is installed on the finisher.

2. **Trimmer**
   Cuts the fore edge of the book block after the book block is saddle stitched.

3. **High capacity stacker**
   Consists of the following paper trays:
   - Stacker upper tray
   - Stacker tray
   The stacker upper tray can hold up to 250 sheets of paper, and stacker tray can hold up to 5,000 sheets of paper. You can connect up to two high capacity stackers.

4. **Ring binder**
   Binds sheets of paper with a ring comb.
5. Multi-folding unit
Applies the following folds: Half Fold, Letter Fold-out, Letter Fold-in, Double Parallel Fold, Gate Fold, and Z-fold.

6. Interposer
Inserts cover or slip sheets into printed paper.

7. Buffer pass unit
Cools printed paper.

8. Decurl unit
Flattens curls from sheets to prevent paper jams.

9. Three-tray wide LCT
Holds up to 4,400 sheets of paper. You can load paper whose sizes are up to SRA3 or $13 \times 19\frac{1}{5}$.

10. Multi bypass tray (Tray A)
Holds up to 500 sheets of paper.

11. Multi bypass attachment kit
Attaches the multi bypass tray (Tray A) to the two-tray wide LCT.

12. Banner sheet tray of multi bypass tray (Tray A)
Allows you to load large-sized paper in the multi bypass tray (Tray A).

13. Finisher SR5050
Sorts, stacks, and staples multiple sheets of paper. Consists of the following paper trays:
- Finisher upper tray
- Finisher shift tray
Prints can be punched if the optional punch unit is installed on the finisher.

14. Perfect binder
Applies adhesive to the spine of gathered pages to bind them in a booklet.

15. A3/11 × 17 tray unit
You can load A3, $11 \times 17$ or larger size paper in Tray 1 using this unit. If you install the A3/11 × 17 tray unit on your machine, you cannot use it as a tandem tray.
An indicator on the front left side of the tray lights while paper is feeding.

16. Two-tray wide LCT
Holds up to 4,800 sheets of paper. You can load paper whose sizes are up to SRA3 or $13 \times 19\frac{1}{5}$. You can connect up to three two-tray wide LCTs.

17. Bridge unit of two-tray wide LCT
Connects a two-tray wide LCT to an additional two-tray wide LCT.

18. Banner sheet tray of two-tray wide LCT
Allows you to load large-sized paper in the two-tray wide LCT.
Guide to the Names and Functions of the Machine’s Control Panel

1. Display panel
   Displays keys for each function, operation status, or messages. See "How to Use the Screens on the Control Panel", Getting Started.

2. [Reset] key
   Press to clear the current settings.
3. **Main power indicator**
   The main power indicator goes on when you turn on the main power switch.

4. **[Energy Saver] key**
   Press to switch to and from Low Power mode or Sleep mode. See "Saving Energy", Getting Started.
   When the machine is in Low Power mode, the [Energy Saver] key is lit. In Sleep mode, the [Energy Saver] key flashes slowly.

5. **[Login/Logout] key**
   Press to log in or log out.

6. **[User Tools] key**
   Press to change the default settings to meet your requirements. See "Accessing User Tools", Connecting the Machine/ System Settings.
   You can find out where to order expendable supplies and where to call when a malfunction occurs. You can also print these details. See "Checking Inquiry using the User Tools", Maintenance and Specifications.

7. **[Paper Setting] key**
   Specify settings for the paper tray. See Paper Settings.

8. **[Counter] key**
   Press to check or print the counter value. See "Counter", Maintenance and Specifications.

9. **[Language] key**
   Press to change the language of the display. See page 24 "Changing the Display Language".

10. **[Simple Screen] key**
    Press to switch to the simple screen. See "Switching Screen Patterns", Getting Started.

11. **[#] key (Enter key)**
    Press to confirm values entered or items specified.

12. **[Start] key**
    Press to start printing a counter list, an inquiry list, or another list.

13. **[Clear] key**
    Press to delete a number entered.

14. **Number keys**
    Use to enter the numbers.

15. **Data In indicator (printer mode)**
    Flashes when the machine is receiving print jobs from a computer. See Print.

16. **[Check Status] key**
    Press to check the machine's system status, operational status of each function, and current jobs. You can also display the job history and the machine's maintenance information.

17. **Function keys**
    No functions are registered to the function keys as a factory default. You can register often used functions. For details, see "Configuring function keys", Getting Started.
18. [Home] key
Press to display the [Home] screen. For details, see page 25 "How to Use the [Top] Screen and the [Home] Screen".

19. Screen brightness slider
Adjusts display panel brightness.

20. Media access lamp
Lights up when a memory storage device is inserted in the media slot.

21. Media slots
Use to insert an SD card or a USB flash memory device.
Changing the Display Language

You can change the language used on the display. English is set as default.

1. Press the [Language] key until the language you want to display appears.
How to Use the [Top] Screen and the [Home] Screen

When you press the [Home] key just after the machine is turned on, the [Top] screen is displayed. Using the [Top] screen, you can check the job list, toner status, and paper status. The icons of each function are displayed on the [Home] screen.

To display the [Home] screen, press the [Home] key. If the [Home] screen does not appear, press the icon at the upper right corner of the screen to switch to the menu screen.

[Top] screen
1. **Operational status and messages**
   Displays operational status and messages.

2. **[Job List]**
   Press to display the [Job List] tab on the [Printer] screen.

3. **Estimated time**
   Indicated by the time estimated to complete the job at the top of the currently displayed job list.

4. **[Maintenance Info]**
   Press to display the [Maintnc./Inquiry/Mach. Info] tab on the [Check Status] screen.

5. **Switch screens**
   Press to switch between the [Home] screen and the [Top] screen.

6. **[Supplies Info]**
   Displays the information about supplies, such as the remaining amount of toner.

7. **[Tray Paper Settings]**
   Press to display the [Tray Paper Settings] screen.

8. **[Tray Info]/[Interposer Info]**
   Displays the status of the paper trays and the interposer.

9. **[Job List]**
   Displays current and pending jobs.

10. **[Printer]**
    Press to make settings for using the machine as a printer.
    For details about how to make settings for the printer function, see Print.
11. **Home screen image**
   You can display an image on the [Home] screen, such as a corporate logo. To change the image, see "Displaying an Image on the [Home] Screen", Convenient Functions.

12. **[Address Book Management]**
   Press to display the Address Book.
   For details about how to use the Address Book, see "Address Book", Connecting the Machine/ System Settings.

13. **▲/▼**
   Press to switch pages when the icons are not displayed on 1 page.

---

**Adding Icons to the [Home] Screen**

You can add function and shortcut icons.
You can also review icons of functions and embedded software applications that you deleted from the [Home] screen.

**Note**
- Shortcut names of up to 32 characters can be displayed in a standard screen. If the name of the shortcut is longer than 32 characters, the 32nd character is replaced with "...". Only 30 characters can be displayed in a simple screen. If the name of the shortcut is longer than 30 characters, the 30th character is replaced with "...".
- You can register up to 72 function and shortcut icons. Delete unused icons if the limit is reached. For details, see "Deleting an Icon on the [Home] Screen", Convenient Functions.
- You can change the position of icons. For details, see "Changing the Order of Icons on the [Home] Screen", Convenient Functions.

**Adding icons to the [Home] screen using Web Image Monitor**

   For details, see "Using Web Image Monitor", Connecting the Machine/ System Settings.
2. Log in to Web Image Monitor.
3. To add icons to the default [Home] screen, point to [Device Management], and then click [Device Home Management]. To add icons to a user’s [Home] screen, point to [Customize Screen per User].
4. Click [Edit Icons].
5. Point to [Icon can be added.] of the position that you want to add, and then click [+] Add.
6. Select the function or shortcut icon you want to add.
7. Click [OK] four times.

Adding icons to the [Home] screen using the User Tools

In the following procedure, a shortcut icon is registered to the [Home] screen.

1. Press the [User Tools] key.

2. Press [Edit Home].

3. Press [Add Icon].

5. Select the application you want to add.

6. Specify the position where [Blank] is displayed.

7. Press [OK].


Note

- Press on the upper-right corner of the screen to check the position on the simple screen.
Turning On/Off the Power

**Important**
- Do not push the main power switch repeatedly.
- When you push the main power switch, wait at least 10 seconds after it is confirmed that the main power indicator has lit up or gone out.
- If the main power indicator does not light up or go out in 5 minutes after you push the main power switch, contact your service representative.

The main power switch is on the top left of the machine. When this switch is turned on, the main power turns on and the main power indicator on the right side of the control panel lights up. When this switch is turned off, the main power turns off and the main power indicator on the right side of the control panel goes out. When this is done, machine power is off.

Confirm how much power the options draw, and then plug them into an outlet that is nearby but separate from the outlet that the main machine is plugged into.

### Turning On the Main Power

1. Make sure the power cord is firmly plugged into the wall outlet.
2. Open the main power switch cover, and then push the main power switch.

The main power indicator goes on.

### Turning Off the Main Power

**CAUTION**
- When disconnecting the power cord from the wall outlet, always pull the plug, not the cord. Pulling the cord can damage the power cord. Use of damaged power cords could result in fire or electric shock.
Important

- Do not turn off the power while the machine is in operation.
- Do not hold down the main power switch while turning off the main power. Doing so forcibly turns off the machine's power and may damage the hard disk or memory and cause malfunctions.

1. Open the main power switch cover, and then push the main power switch.

   The main power indicator goes out. The main power turns off automatically when the machine shuts down. If the screen on the control panel does not disappear, contact your service representative.
Logging In the Machine

When the Authentication Screen Is Displayed

If Basic Authentication, Windows Authentication, or LDAP Authentication is active, the authentication screen appears on the display. The machine only becomes operable after entering your own Login User Name and Login Password. If User Code Authentication is active, you cannot use the machine until you enter the User Code.

If you can use the machine, you can say that you are logged in. When you go out of the operable state, you can say that you are logged out. After logging in the machine, be sure to log out of it to prevent unauthorized usage.

• Ask the user administrator for the Login User Name, Login Password, and User Code. For details about user authentication, see Security Guide.
• User Code to enter on User Code Authentication is the numerical value registered in the Address Book as "User Code".

User Code Authentication Using the Control Panel

If User Code Authentication is active, a screen prompting you to enter a User Code appears.

1. Enter a User Code (up to eight digits), and then press [OK].

Logging In Using the Control Panel

This section explains the procedure for logging in to the machine when Basic Authentication, Windows Authentication, or LDAP Authentication is set.

1. Press [Login].

2. Enter a Login User Name, and then press [OK].
3. Enter a Login Password, and then press [OK].

When the user is authenticated, the screen for the function you are using appears.

Logging Out Using the Control Panel

This section explains the procedure for logging out the machine when Basic Authentication, Windows Authentication, or LDAP Authentication is set.

**Important**

- To prevent use of the machine by unauthorized persons, always log out when you have finished using the machine.

1. Press the [Login/Logout] key.

2. Press [Yes].
3. Print

This chapter describes frequently used printer functions and operations. For the information not included in this chapter, see Print on the supplied CD-ROM.

Quick Install

You can install the printer drivers easily from the CD-ROM provided with this machine.

Using Quick Install, the PCL 6 printer driver is installed under network environment, and the Standard TCP/IP port will be set.

**Important**

- Manage Printers permission is required to install the drivers. Log on as an Administrators group member.

1. Click [Quick Install] on the installer screen.
2. The software license agreement appears in the [License Agreement] dialog box. After reading the agreement, click [I accept the agreement.], and then click [Next >].
3. Click [Next >].
4. Select the machine model you want to use in the [Select Printer] dialog box.
5. Click [Install].
6. Configure the user code, default printer, and shared printer as necessary.
7. Click [Continue].
   The installation starts.
8. Click [Finish].
   When you are prompted to restart your computer, restart it by following the instructions that appear.
9. Click [Exit] in the first window of the installer, and then take out the CD-ROM.
Displaying the Printer Driver Properties

This section explains how to open the printer driver properties from [Devices and Printers].

**Important**

- Manage Printers permission is required to change the printer settings. Log on as an Administrators group member.
- You cannot change the machine default settings for individual users. Settings made in the printer properties dialog box are applied to all users.

1. On the [Start] menu, click [Devices and Printers].
2. Right-click the icon of the printer you want to use.
3. Click [Printer properties].
Standard Printing

**Important**

- The default setting is two-sided printing. If you want to print on only one side, select [Off] for the two-sided printing setting.

When Using the PCL 6 Printer Driver

1. Click the WordPad menu button in the upper left corner of the window, and then click [Print].
2. In the [Select Printer] list, select the printer you want to use.
3. Click [Preferences].
4. Click the [Frequently Used Settings] tab.
5. In the "Job Type:" list, select [Normal Print].
6. In the "Document Size:" list, select the size of the original to be printed.
7. In the "Orientation" area, select [Portrait] or [Landscape] as the orientation of the original.
8. In the "Paper Type:" list, select the type of paper that is loaded in the paper tray.
9. In the "Input Tray:" list, select the paper tray that contains the paper you want to print onto.
   
   If you select [Auto Tray Select] in the "Input Tray:" list, the source tray is automatically selected according to the paper size and type specified.
11. If you want to print multiple copies, specify a number of sets in the " Copies:" box.
12. Click [OK].
13. Start printing from the application's [Print] dialog box.
Printing on Both Sides of Sheets

This section explains how to print on both sides of each page using the printer driver.

**Important**

- The types of paper that can be printed on both sides are as follows:
  - Plain, Recycled, Color, Letterhead, Preprinted, Prepunched, Black, Coated Paper: Gloss Print, Coated (Glossy), Coated (Matted), Synthetic, Textured

When Using the PCL 6 Printer Driver

1. Click the WordPad menu button in the upper left corner of the window, and then click [Print].
2. In the [Select Printer] list, select the printer you want to use.
3. Click [Preferences].
4. Click the [Frequently Used Settings] tab.
   - You can also click the [Detailed Settings] tab, and then click [2 Sided/Layout/Booklet] in the "Menu:" box.
5. Select the method for binding the output pages in the "2 sided:" list.
6. Change any other print settings if necessary.
7. Click [OK].
8. Start printing from the application's [Print] dialog box.

Types of Two-sided Printing

You can select which way the bound pages open by specifying which edge to bind.

<table>
<thead>
<tr>
<th>Orientation</th>
<th>Open to Left</th>
<th>Open to Top</th>
</tr>
</thead>
<tbody>
<tr>
<td>Portrait</td>
<td>![Portrait Open to Left]</td>
<td>![Portrait Open to Top]</td>
</tr>
<tr>
<td>Landscape</td>
<td>![Landscape Open to Left]</td>
<td>![Landscape Open to Top]</td>
</tr>
</tbody>
</table>
Combining Multiple Pages into Single Page

This section explains how to print multiple pages onto a single sheet. The combine printing function allows you to economize on paper by printing multiple sheets at reduced size onto a single sheet.

When Using the PCL 6 Printer Driver

1. Click the WordPad menu button in the upper left corner of the window, and then click [Print].
2. In the [Select Printer] list, select the printer you want to use.
3. Click [Preferences].
4. Click the [Frequently Used Settings] tab.
   You can also click the [Detailed Settings] tab, and then click [2 Sided/Layout/Booklet] in the "Menu:" box.
5. Select the combination pattern in the "Layout:" list, and then specify the method for combining pages in the "Page Order:" list.
   To draw a border line around each page, select [Draw Frame Border] in [2 Sided/Layout/Booklet] in the [Detailed Settings] tab.
6. Change any other print settings if necessary.
7. Click [OK].
8. Start printing from the application's [Print] dialog box.

Types of Combine Printing

This function allows you to print 2, 4, 6, 9, or 16 pages at reduced size onto a single sheet and to specify a page ordering pattern for the combination. When combining 4 or more pages onto a single sheet of paper, four patterns are available.

The following illustrations show example page ordering patterns for 2- and 4-page combinations.

2 Pages per Sheet

<table>
<thead>
<tr>
<th>Orientation</th>
<th>From Left to Right/Top to Bottom</th>
<th>From Right to Left/Top to Bottom</th>
</tr>
</thead>
<tbody>
<tr>
<td>Portrait</td>
<td>![1 2 3 4]</td>
<td>![2 1 4 3]</td>
</tr>
</tbody>
</table>
## 3. Print

<table>
<thead>
<tr>
<th>Orientation</th>
<th>From Left to Right/Top to Bottom</th>
<th>From Right to Left/Top to Bottom</th>
</tr>
</thead>
<tbody>
<tr>
<td>Landscape</td>
<td><img src="#" alt="Landscape Orientation Diagram" /></td>
<td><img src="#" alt="Landscape Orientation Diagram" /></td>
</tr>
</tbody>
</table>

### 4 Pages per Sheet

<table>
<thead>
<tr>
<th>Right, then Down</th>
<th>Down, then Right</th>
<th>Left, then Down</th>
<th>Down, then Left</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="#" alt="Page Layout 1" /></td>
<td><img src="#" alt="Page Layout 2" /></td>
<td><img src="#" alt="Page Layout 3" /></td>
<td><img src="#" alt="Page Layout 4" /></td>
</tr>
</tbody>
</table>
Printing on Envelopes

Configure the paper settings appropriately using both the printer driver and the control panel.

**Important**

- To print on envelopes, load them into the optional wide LCT or Tray A, and be sure to specify an appropriate paper type. For details, see page 62 "Recommended Paper Sizes and Types".

### Configuring Envelope Settings Using the Control Panel

1. Load envelopes in the paper tray.
3. Select the paper tray in which the envelopes are loaded.
5. Press [Envelope] in the "Paper Type" area, and then select the appropriate item in the "Paper Weight" area.
7. Select the envelope size, and then press [OK].
8. Press [OK].

### Printing on Envelopes Using the Printer Driver

When using the PCL 6 printer driver

1. Click the WordPad menu button in the upper left corner of the window, and then click [Print].
2. In the [Select Printer] list, select the printer you want to use.
3. Click [Preferences].
4. In the "Document Size:" list, select the envelope size.
5. In the "Paper Type:" list, select [Envelope].
6. In the "Input Tray:" list, select the paper tray where the envelopes are loaded.
7. Change any other print settings if necessary.
8. Click [OK].
9. Start printing from the application's [Print] dialog box.
4. Web Image Monitor

This chapter describes frequently used Web Image Monitor functions and operations. For the information not included in this chapter, see Connecting the Machine/ System Settings on the supplied CD-ROM or Web Image Monitor Help.

Displaying Top Page

This section explains the Top Page and how to display Web Image Monitor.

**Important**

- When entering an IPv4 address, do not begin segments with zeros. For example: If the address is "192.168.001.010", you must enter it as "192.168.1.10".

1. Start your web browser.

2. Enter "http://(machine's IP address or host name)/" in your web browser's URL bar.

   Top Page of Web Image Monitor appears.

   If the machine's host name has been registered on the DNS or WINS server, you can enter it.
   When setting SSL, a protocol for encrypted communication, under environment which server authentication is issued, enter "https://(machine's IP address or host name)/".

Web Image Monitor is divided into the following areas:

1. **Menu area**
   If you select a menu item, its content will be shown.

2. **Header area**
   Display icons for the links to Help and the keyword search function. This area also displays [Login] and [Logout], which allow you to switch between the administrator and guest mode.
3. Refresh/Help
   - (Refresh): Click at the upper right in the work area to update the machine information. Click the web browser’s [Refresh] button to refresh the entire browser screen.
   - (Help): Use Help to view or download Help file contents.

4. Basic Information area
   Display the basic information of the machine.

5. Work area
   Display the contents of the item selected in the menu area.
5. Adding Paper and Toner

This chapter describes how to load paper into the paper tray and recommended paper sizes and types.

Loading Paper

Precautions for Loading Paper

⚠️ CAUTION

- When loading paper, take care not to trap or injure your fingers.

★ Important

- Do not stack paper over the limit mark.

Jams and misfeeds can occur when printing on thick glossy sheets. To prevent such problems, be sure to fan glossy sheets thoroughly before loading them.

When loading paper, set the paper direction according to its grain, as shown in the following diagram:

<table>
<thead>
<tr>
<th>Direction of paper grain</th>
<th>Tray 1</th>
<th>A3/11 × 17 tray unit, Tray 2, or the wide LCT</th>
<th>Multi bypass tray (Tray A)</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1" alt="Diagram" /></td>
<td><img src="image2" alt="Diagram" /></td>
<td><img src="image3" alt="Diagram" /></td>
<td><img src="image4" alt="Diagram" /></td>
</tr>
<tr>
<td><img src="image5" alt="Diagram" /></td>
<td>Not recommended</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Note

- Even if paper is loaded as described above, normal operations and print quality might still not be possible, depending on the paper type.

- When loading 52.3 g/m² (14.0 lb. Bond) paper into paper trays or loading translucent paper into the wide LCT or the multi bypass tray (Tray A), always use long grain paper.

- Prints might be noticeably curled. Flatten out prints if they are creased or curled. For details about settings for flattening out curled paper, see "Adjustment Settings for Operators", Paper Settings.

- To prevent multiple sheets from being fed at once, fan the paper before loading it.
• If you load paper when only a few sheets of paper remain in the tray, multiple sheet feeding may occur. Remove any remaining paper, stack them with the new sheets of paper, and then fan the entire stack before loading it into the tray.

• Straighten curled or warped paper before loading.

• When paper in trays that are set to automatically eject unnecessary tab stock sheets runs out, reload the tab stock from the beginning of the cycle (the first sheet).

• When you load paper into the paper tray for the first time or when you change the size or type of paper in the paper tray, be sure to specify the appropriate paper settings in Tray Paper Settings. For details, see "Changing Tray Paper Settings", Paper Settings.

• For details about the paper sizes and types that can be used, see page 62 "Recommended Paper Sizes and Types".

• You might at times hear a rustling noise from paper moving through the machine. This noise does not indicate a malfunction.

Fanning the paper

**Important**

• If you load coated paper, label paper, or thick paper of 163.1–360.0 g/m² (60.1 lb. Cover–198.0 lb. Index) in the three-tray wide LCT, it is important that you fan the sheets thoroughly. Misfeeds may occur if paper is not fanned thoroughly.

1. Loosen the stack by riffling the sheets.
2. Holding its shorter ends, flex the stack back and forth to create space between the sheets. Repeat this several times.

3. Make sure there is space between the sheets.

---

**Loading Paper into Tray 1**

*Region A* (mainly Europe and Asia)

Tray 1 can hold A4\(\) paper only. If you want to print on \(8\frac{1}{2} \times 11\) from Tray 1, contact your service representative.

*Region B* (mainly North America)
Tray 1 can hold 8 1/2 × 11 paper only. If you want to print on A4 from Tray 1, contact your service representative.

**Important**

- When paper loaded in the right side of Tray 1 runs out, paper on the left is automatically shifted to the right. Do not pull out Tray 1 while the tray is moving paper; wait until sounds stop coming from the tray.

- If Tray 1 is closed too quickly, the paper in the tray may force the right tray’s side fence to slip out of place. If the paper misfeeds because of this, open the tray, adjust the fence, and close the tray slowly.

- For the right stack, align the right edge of the paper with the right edge of the tray. For the left stack, align the left edge of the paper to the left edge of the tray.

1. Carefully pull out the paper tray until it stops.

2. Square the paper and load it print side down.

   Do not stack paper over the limit mark.

   - Whole tray pulled out

   - Left half of the tray pulled out
3. Carefully push the paper tray fully in.

**Note**

- You can load paper even if Tray 1 is in use. It is okay to pull out the left half of the tray while Tray 1 is in use.

---

**Loading Paper into the A3/11 × 17 Tray Unit**

**Region A** (mainly Europe and Asia)

A3/11 × 17 tray unit can hold A3 paper only. If you want to print on A4, B4 JIS, 11 × 17, 8½ × 14, or 8½ × 11, contact your service representative.

**Region B** (mainly North America)

A3/11 × 17 tray unit can hold 11 × 17 paper only. If you want to print on A3, A4, B4 JIS, 8½ × 14, or 8½ × 11, contact your service representative.

**Important**

- Check the paper edges are aligned at the right side.

1. Check that paper in the paper tray is not being used, and then pull the tray carefully out until it stops.
2. Square the paper and load it print side down.
   Do not stack paper over the limit mark.

3. Carefully push the paper tray fully in.

Loading Paper into Tray 2

**Important**

- Check the paper edges are aligned at the right side.
- If a paper tray is pushed vigorously when putting it back into place, the position of the tray's side fences may slip out of place.
- When loading a low number of sheets, be sure not to squeeze the side fences in too tightly. If the side fences are squeezed too tightly against the paper, the edges may crease, the paper may misfeed, or if it weighs between 52.3–63.0g/m² (14.0–16.9 lb. Bond), it may wrinkle.

1. Check that paper in the paper tray is not being used, and then pull the tray carefully out until it stops.

2. Square the paper and load it print side down.
   Do not stack paper over the limit mark.
3. Carefully push the paper tray fully in.

**Note**

- Various sizes of paper can be loaded in Tray 2 by adjusting the positions of side fences and end fence. For details, see "Changing the Paper Size in Tray 2", Paper Specifications and Adding Paper.

**Loading tab stock into Tray 2**

- When loading tab stock, always use the tab sheet holder.

- Load tab stock so that the side with the tab faces the tab sheet holder.

- When loading tab stock, adjust the end fence position so that the tab sheet holder will fit the tab stock.
Loading Paper into the Multi Bypass Tray (Tray A)

Use the multi bypass tray (Tray A) to use transparencies, translucent paper, and paper that cannot be loaded in the paper trays.

**Important**

- The maximum number of sheets you can load at the same time depends on paper type. Do not stack paper over the limit mark. For the maximum number of sheets you can load, see page 62 "Recommended Paper Sizes and Types".
- Check the paper edges are aligned at the left side.
- When loading a low number of sheets, be sure not to squeeze the side fences in too tightly. If the side fences are squeezed too tightly against the paper, the edges may crease, the paper may misfeed, or if it weighs between 52.3–63.0 g/m² (14.0–16.9 lb. Bond), it may wrinkle.

1. Set the side fences to the paper size, and then square the paper and load it print side up.

   Do not stack paper over the limit mark.
2. Set the end fence.

1. End fence
2. Extender

To remove the end fence, slide it to the right by pressing the stopper down.

3. Press the elevator switch on the multi bypass tray (Tray A).

1. Elevator switch

The lamp of the elevator switch is blinking while the tray is going up, and keeps lit when it stops.
Press the elevator switch to move down the tray if you want to either add paper or remove jammed ones.
Note

- Pull the extender out when loading A4\(\text{\textregistered}\), 8\(\frac{1}{2}\) × 11\(\text{\textregistered}\) or larger sheets in the multi bypass tray (Tray A).
- Letterhead paper must be loaded in a specific orientation. For details, see page 60 "Loading Orientation-fixed Paper or Two-sided Paper".
- You can load envelopes into the multi bypass tray (Tray A). Envelopes must be loaded in a specific orientation. For details, see page 85 "Envelopes".
- Specify the sizes of paper that are not automatically detected. For details about the sizes that can be detected automatically, see page 62 "Recommended Paper Sizes and Types". For details about how to specify sizes, see "Changing to a Size That Is Not Automatically Detected", Paper Specifications and Adding Paper.

Loading tab stock into the multi bypass tray (Tray A)

When setting tab stock, always use the tab fence. Tabs must be set at the right side of the multi bypass tray (Tray A).

1. Tab fence
2. End fence

Loading Paper into the Three-tray Wide Large Capacity Tray

The three-tray wide LCT is identified as Tray 3, Tray 4, and Tray 5.

Important

- Check that the paper edges are aligned with the left side.
- If a paper tray is pushed vigorously when putting it back into place, the position of the tray's side fences may slip out of place.
1. Check that paper in the paper tray is not being used, and then pull the tray carefully out until it stops.

2. Load paper into the paper tray with print side up.
   Do not stack paper over the limit mark.

3. Carefully push the paper tray fully in.

   **Note**
   - If you select Paper Weight 5 to 8, [Coated: Glossy], [Coated: Matte], [Coated Paper: Gloss], or [Label Paper] in [Tray Paper Settings], air is blown out automatically to fan the paper loaded in the three-tray wide LCT. Fan this paper before loading it. For details, see page 46 "Fanning the paper".
   - Various sizes of paper can be loaded in the three-tray wide LCT by adjusting the positions of side fences and end fence. For details, see "Changing the Paper Size in the Three-tray Wide Large Capacity Tray", Paper Specifications and Adding Paper.
   - You can load envelopes in the three-tray wide LCT. When loading envelopes, place them in the correct orientation. For details, see page 85 "Envelopes".

---

**Loading Paper into the Two-tray Wide Large Capacity Tray**

The two-tray wide LCT is identified as Tray 3, Tray 4, Tray 5, Tray 6, Tray 7, and Tray 8.
5. Adding Paper and Toner

**Important**

- Check the paper edges are aligned at the left side.

1. Check that paper in the paper tray is not being used, and then pull the tray carefully out until it stops.

![Paper tray](image1)

2. Load paper into the paper tray with print side up.

   Do not stack paper over the limit mark.

![Paper loading](image2)

3. Carefully push the paper tray fully in.

**Note**

- Various sizes of paper can be loaded in the two-tray wide LCT by adjusting the positions of side fence and end fence. For details, see "Changing the Paper Size in the Two-tray Wide Large Capacity Tray", Paper Specifications and Adding Paper.

- You can load envelopes in the two-tray wide LCT. When loading envelopes, place them in the correct orientation. For details, see page 85 "Envelopes".
Loading Paper into the Interposer

**Important**

- Do not place anything on top of or leave documents on the sensor. This may lead to the paper size not being correctly scanned or paper jams.

1. While pressing the release lever, align the side fences with the paper size to be loaded.

2. Load paper orderly.

   Do not stack paper over the limit mark.

   Align the side fences gently against the paper you loaded, if necessary.

1. **Paper extender**

**Note**

- Load paper with its printed side up (the front side). If you are using the booklet finisher, load sheets print side down.
- Load paper in the interposer in the same orientation as paper in the paper tray.
- The staple position or punch hole position will be on the left side of the paper, when you are facing the machine.
- When loading paper larger than A4 (8 1/2 x 11), pull out the paper extender.
Loading Cover Sheets into the Interposer of the Perfect Binder

★ Important
- The length/size of cover sheets depends on the thickness of the spine.
- Load paper in the orientation.
- Do not place anything on top of or leave documents on the sensor. This may lead to the paper size not being correctly detected or paper jams.

Estimating the thickness of the spine

This section explains how to calculate the approximate spine thickness and the cover sheet length and size.

Note that the length and size of a cover sheet depends on the thickness of the book block spine.

The following list shows examples for A4 or $8 \frac{1}{2} \times 11$ size, 80.0 g/m² (20.0 lb. Bond) paper:

- 10-sheet book block: 1 mm (0.04 inches)
- 30-sheet book block: 3 mm (0.12 inches)
- 50-sheet book block: 5 mm (0.20 inches)
- 80-sheet book block: 8 mm (0.32 inches)
- 100-sheet book block: 10 mm (0.40 inches)
- 200-sheet book block: 20 mm (0.80 inches)

Specify the cover sheet size based on the thickness of the book block spine. Use the following equation to calculate the length of the cover sheet:

Minimum length of cover sheet (mm/inch) = "length of book block sheet (mm/inch)" × 2 + "thickness of spine (mm/inch)"

To perfect bind a booklet with the following dimensions, specify a cover sheet length of at least 440 mm (17.4 inches):

1. Length of book block sheet
2. Thickness of spine
3. Length of cover sheet

1. While lightly pinching the side fence, align it with the paper size to be loaded.

2. Load paper face up and neatly stacked.
   Do not stack paper over the limit mark.

Note

- You cannot perfect bind a booklet if the thickness of the book block's spine exceeds 23 mm (0.9 inches).
- Depending on your machine, the procedure for selecting the orientation of covers and originals might be slightly different. For details, refer to the procedure for your machine.
- When loading thick paper of 251.0 g/m² (138.8 lb. Index) or heavier in the interposer trays of the perfect binder, make sure the grain of the paper is perpendicular to the feed direction.
- If you are loading sheets that are likely to stick together (such as sheets of coated paper), be sure to fan them thoroughly before loading. Fanning them will help prevent jams and allow them to be fed in one sheet at a time.
- The perfect binding process may scratch glossy paper.
Loading Orientation-fixed Paper or Two-sided Paper

Orientation-fixed (top to bottom) or two-sided paper (for example, letterhead paper, punched paper, or copied paper) might not be printed correctly, depending on how the paper is placed.

Specify [Auto Detect] or [On (Always)] for [Letterhead Setting] in [System] under the Printer Features menu, and then place the paper as shown below. For details about the letterhead settings, see "System", Print.

**Paper orientation**

The meanings of the icons are as follows:

<table>
<thead>
<tr>
<th>Icon</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>![Icon]</td>
<td>Load paper printed side face up.</td>
</tr>
<tr>
<td>![Icon]</td>
<td>Load paper printed side face down.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Print side</th>
<th>Tray 1</th>
<th>Tray 2 or A3/11 × 17 tray unit</th>
<th>Multi bypass tray (Tray A) or wide LCT</th>
</tr>
</thead>
<tbody>
<tr>
<td>One-sided</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
</tr>
<tr>
<td>Two-sided</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
</tr>
</tbody>
</table>

**Note**

- To print on letterhead paper when [Auto Detect] is specified for [Letterhead Setting], you must specify [Letterhead] as the paper type in the printer driver’s settings.
- If a print job is changed partway through printing from one-sided to two-sided printing, one-sided output after the first copy may be printed facing a different direction. To ensure all paper is output
facing the same direction, specify different input trays for one-sided and two-sided printing. Note also that two-sided printing must be disabled for the tray specified for one-sided printing.

- For details about how to make two-sided prints, see "Printing on Both Sides of Sheets", Print.
Recommended Paper

Recommended Paper Sizes and Types

This section describes recommended paper sizes and types.

**Important**

- If you use paper that curls, either because it is too dry or too damp, a staple clogging or paper jam may occur.
- Do not use paper designed for inkjet printers, as these may stick to the fusing unit and cause a misfeed.
- When you load transparencies, check the front and back of the sheets, and place them correctly, or a misfeed might occur.

### Tray 1

<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>52.3–300.0g/m² (14.0 lb. Bond–165.0 lb. Index) Paper Weight 1–Paper Weight 7</td>
<td>A4</td>
<td>1,000 sheets × 2</td>
</tr>
<tr>
<td>52.3–300.0g/m² (14.0 lb. Bond–165.0 lb. Index) Paper Weight 1–Paper Weight 7</td>
<td>(8\frac{1}{2} \times 11)</td>
<td>1,000 sheets × 2</td>
</tr>
</tbody>
</table>

*1 To load paper any of the sizes specified above, contact your service representative.

### Tray 1 (A3/11 × 17 tray unit)

<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>52.3–300.0g/m² (14.0 lb. Bond–165.0 lb. Index) Paper Weight 1–Paper Weight 7</td>
<td>A3</td>
<td>1,000 sheets</td>
</tr>
<tr>
<td>52.3–300.0g/m² (14.0 lb. Bond–165.0 lb. Index) Paper Weight 1–Paper Weight 7</td>
<td>(11 \times 17)</td>
<td>1,000 sheets</td>
</tr>
</tbody>
</table>
**Tray 1**

<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>52.3–300.0g/m² (14.0 lb. Bond–165.0 lb. Index) Paper Weight 1–Paper Weight 7</td>
<td>A4, B4 JIS, 11 × 17, 8 1/2 × 14, 8 1/2 × 11</td>
<td>1,000 sheets</td>
</tr>
<tr>
<td>52.3–300.0g/m² (14.0 lb. Bond–165.0 lb. Index) Paper Weight 1–Paper Weight 7</td>
<td>A3, A4, B4 JIS, 8 1/2 × 14, 8 1/2 × 11</td>
<td>1,000 sheets</td>
</tr>
</tbody>
</table>

*1 To load paper any of the sizes specified above, contact your service representative.

*2 For details about how to load custom size paper, contact your service representative.

**Tray 2**

<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>52.3–256.0g/m² (14.0 lb. Bond–141.0 lb. Index) Paper Weight 1–Paper Weight 6</td>
<td>Paper sizes that can be detected automatically: A3, A4, A5, B4 JIS, B5 JIS, 11 × 17, 8 1/2 × 14, 8 1/2 × 13, 8 1/2 × 11, 8 1/4 × 13, 8 × 13, 7 1/4 × 10 1/2, 5 1/2 × 8 1/2, 8K, 16K, 12 × 18</td>
<td>500 sheets</td>
</tr>
<tr>
<td>Paper type and weight</td>
<td>Paper size</td>
<td>Paper capacity</td>
</tr>
<tr>
<td>-----------------------</td>
<td>------------</td>
<td>---------------</td>
</tr>
<tr>
<td>52.3–256.0 g/m² (14.0 lb. Bond–141.0 lb. Index) Paper Weight 1–Paper Weight 6</td>
<td>Select the paper size using the Tray Paper Settings menu: 8 1/4 × 14&quot;, 8 × 10&quot;, 11 × 15&quot;, 11 × 14&quot;, 10 × 15&quot;, 10 × 14&quot;, 13 × 18&quot;, SRA3&quot;, SRA4&quot;</td>
<td>500 sheets</td>
</tr>
<tr>
<td>52.3–256.0 g/m² (14.0 lb. Bond–141.0 lb. Index) Paper Weight 1–Paper Weight 6</td>
<td>Custom size: &lt;br&gt;Vertical: 139.7–330.2 mm &lt;br&gt;Horizontal: 139.7–457.2 mm &lt;br&gt;Vertical: 5.50–13.00 inches &lt;br&gt;Horizontal: 5.50–18.00 inches</td>
<td>500 sheets</td>
</tr>
<tr>
<td>Translucent paper 52.3–63.0 g/m² (14.0–16.9 lb. Bond) Paper Weight 1</td>
<td>A3&quot;, A4&quot;, A4 JIS&quot;, B4 JIS&quot;</td>
<td>*¹</td>
</tr>
<tr>
<td>Transparencies 163.1–220.0 g/m² (60.1–80.9 lb. Cover) Paper Weight 5</td>
<td>A4&quot;</td>
<td>*¹</td>
</tr>
<tr>
<td>Tab stock *²</td>
<td>A4&quot;, 8 1/2 × 14&quot;, 8 1/2 × 11&quot;</td>
<td>200 sheets (80.0–199.0 g/m², 21.0 lb. Bond–110.0 lb. Index)</td>
</tr>
</tbody>
</table>

*¹ Do not stack paper over the limit mark. The maximum number of sheets you can set at once depends on the paper's thickness and condition.

*² The optional tab sheet holder is required.
### Multi bypass tray (Tray A)

<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
</table>
| 52.3–216.0 g/m² (14.0 lb. Bond–79.9 lb. Cover) Paper Weight 1–Paper Weight 5 | Paper sizes that can be detected automatically:  
- A3, A4, A5, A6, B4 JIS, B5 JIS, 11 × 17, 8¹/₂ × 11, 8 × 13, 5¹/₂ × 8¹/₂, 12 × 18 | 500 sheets |
|                       |            |                |

**Region A**

- A3, A4, A5, A6, B4 JIS, B5 JIS, 11 × 17, 8¹/₂ × 11, 8 × 13, 5¹/₂ × 8¹/₂, 12 × 18

**Region B**

- A3, A4, A5, A6, B4 JIS, B5 JIS, 11 × 17, 8¹/₂ × 11, 8 × 13, 5¹/₂ × 8¹/₂, 12 × 18
<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>52.3–216.0 g/m² (14.0 lb. Bond–79.9 lb. Cover) Paper Weight 1–Paper Weight 5</td>
<td>( B5 \text{ JIS}, B6 \text{ JIS}, 8\frac{1}{2} \times 14\text{(D)}, 8\frac{1}{2} \times 13\text{(D)}, 8\frac{1}{2} \times 11\text{(D)}, 8\frac{1}{4} \times 14\text{(D)}, 8\frac{1}{4} \times 13\text{(D)}, 8 \times 10\text{(D)}, 7\frac{1}{4} \times 10\frac{1}{2}\text{(D)}, 5\frac{1}{2} \times 8\frac{1}{2}\text{(D)}, 8\text{K(D)}, 16\text{K(D)}, 11 \times 15\text{(D)}, 11 \times 14\text{(D)}, 10 \times 15\text{(D)}, 10 \times 14\text{(D)}, 13 \times 19\frac{1}{3}\text{(D)}, 13 \times 19\text{(D)}, 12\frac{3}{5} \times 19\frac{1}{5}\text{(D)}, 12\frac{3}{5} \times 18\frac{1}{5}\text{(D)}, 13 \times 18\text{(D)}, \text{SRA3(D)}, \text{SRA4(D)}, 4\frac{1}{5} \times 5\frac{1}{2}\text{(D)})</td>
<td>500 sheets</td>
</tr>
<tr>
<td></td>
<td>( A4\text{(D)}, A5\text{(D)}, B5 \text{ JIS}, B6 \text{ JIS}, 8\frac{1}{2} \times 14\text{(D)}, 8\frac{1}{2} \times 13\text{(D)}, 8\frac{1}{4} \times 14\text{(D)}, 8\frac{1}{4} \times 13\text{(D)}, 8 \times 10\text{(D)}, 7\frac{1}{4} \times 10\frac{1}{2}\text{(D)}, 8\text{K(D)}, 16\text{K(D)}, 11 \times 15\text{(D)}, 11 \times 14\text{(D)}, 10 \times 15\text{(D)}, 10 \times 14\text{(D)}, 13 \times 19\frac{1}{3}\text{(D)}, 13 \times 19\text{(D)}, 12\frac{3}{5} \times 19\frac{1}{5}\text{(D)}, 12\frac{3}{5} \times 18\frac{1}{5}\text{(D)}, 13 \times 18\text{(D)}, \text{SRA3(D)}, \text{SRA4(D)}, 4\frac{1}{5} \times 5\frac{1}{2}\text{(D)})</td>
<td>500 sheets</td>
</tr>
<tr>
<td>52.3–216.0 g/m² (14.0 lb. Bond–79.9 lb. Cover) Paper Weight 1–Paper Weight 5</td>
<td>Custom size:*²</td>
<td>500 sheets</td>
</tr>
</tbody>
</table>

*¹
*²
*³
<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Translucent paper</td>
<td>A3(\square), A4(\square), B5 JIS(\square)</td>
<td>*4</td>
</tr>
<tr>
<td>52.3–63.0 g/m(^2) (14.0–16.9 lb. Bond)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Paper Weight 1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Transparencies</td>
<td>A4(\square), 8(1/2)(\times)11(\square)</td>
<td>*4</td>
</tr>
<tr>
<td>163.1–216.0 g/m(^2) (60.1–79.9 lb. Cover)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Paper Weight 5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tab stock*5</td>
<td>A4(\square), 8(1/2)(\times)11(\square)</td>
<td>–</td>
</tr>
<tr>
<td>52.3–216.0 g/m(^2) (14.0 lb. Bond–79.9 lb. Cover)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Paper Weight 1–Paper Weight 5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Envelopes</td>
<td>Vertical: 100.0–330.0 mm Horizontal: 139.7–487.7 mm Vertical: 3.94–13.00 inches Horizontal: 5.50–19.20 inches</td>
<td>10 sheets</td>
</tr>
<tr>
<td>163.1–216.0 g/m(^2) (60.1 lb. Cover–79.9 lb. Cover)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Paper Weight 5</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*1 Select the paper size. For details, see “Changing Tray Paper Settings”, Paper Settings.

*2 Enter the paper size. For details, see “Changing Tray Paper Settings”, Paper Settings.

*3 When the banner sheet tray is installed, the maximum horizontal length of custom size paper is 700.0 mm (27.55 inches).

*4 The maximum number of sheets you can set at once depends on paper thicknesses and conditions.

*5 The tab fence is required.
## Three-tray wide LCT (Trays 3 and 5)

<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
</table>
| 52.3–256.0 g/m² (14.0 lb. Bond–141.0 lb. Index) Paper Weight 1–Paper Weight 6 | Paper sizes that can be detected automatically:  
Region A  
A3, A4, A5, B4 JIS, B5 JIS, 11 × 17, 8½ × 11, 8 × 13, 5½ × 8½, 12 × 18  
Region B  
A3, A4, A5, B4 JIS, B5 JIS, 11 × 17, 8½ × 11, 8 × 13, 5½ × 8½, 12 × 18 | 1,000 sheets |
<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>52.3–256.0 g/m² (14.0 lb. Bond–141.0 lb. Index) Paper Weight 1–Paper Weight 6</td>
<td>Select the paper size using the Tray Paper Settings menu:</td>
<td>1,000 sheets</td>
</tr>
<tr>
<td></td>
<td>A6(^<em>1), B5 JIS(^</em>), B6 JIS(^*), 8(1/2) × 14(), 8(1/2) × 13(), 8(1/2) × 11(), 8(1/4) × 14(), 8(1/4) × 13(), 8 × 10(), 7(1/4) × 10(1/2)(), 5(1/2) × 8(1/2)(), 8K(), 16K(), 11 × 15(), 11 × 14(), 10 × 15(), 10 × 14(), 13 × 19(1/5)(), 13 × 19(), 12(3/5) × 19(1/5)(), 12(3/5) × 18(1/5)(), 13 × 18(), SRA3(), SRA4(), 4(1/5) × 5(1/2)()</td>
<td>1,000 sheets</td>
</tr>
<tr>
<td></td>
<td>A4(), A5(), A6(^<em>), B5 JIS(^</em>), B6 JIS(^*), 8(1/2) × 14(), 8(1/2) × 13(), 8(1/4) × 14(), 8(1/4) × 13(), 8 × 10(), 7(1/4) × 10(1/2)(), 8K(), 16K(), 11 × 15(), 11 × 14(), 10 × 15(), 10 × 14(), 13 × 19(1/5)(), 13 × 19(), 12(3/5) × 19(1/5)(), 12(3/5) × 18(1/5)(), 13 × 18(), SRA3(), SRA4(), 4(1/5) × 5(1/2)()</td>
<td>1,000 sheets</td>
</tr>
<tr>
<td>52.3–256.0 g/m² (14.0 lb. Bond–141.0 lb. Index) Paper Weight 1–Paper Weight 6</td>
<td>Custom size:</td>
<td>1,000 sheets</td>
</tr>
<tr>
<td></td>
<td>Vertical: 100.0–330.2 mm(^\ast)</td>
<td>1,000 sheets</td>
</tr>
<tr>
<td></td>
<td>Horizontal: 139.7–487.7 mm</td>
<td>1,000 sheets</td>
</tr>
<tr>
<td></td>
<td>Vertical: 3.94–13.00 inches(^\ast)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Horizontal: 5.50–19.20 inches</td>
<td></td>
</tr>
<tr>
<td>Paper type and weight</td>
<td>Paper size</td>
<td>Paper capacity</td>
</tr>
<tr>
<td>-----------------------</td>
<td>------------</td>
<td>----------------</td>
</tr>
<tr>
<td>Coated: Glossy</td>
<td>Paper sizes that can be detected automatically:</td>
<td>–</td>
</tr>
<tr>
<td>Coated: Matte</td>
<td>A3[A], A4[A], A5[A], B4 JIS[A], B5 JIS[A], 11[A] × 17[A], 8[A] × 11[A], 8 × 13[A], 5[A] × 8[A] (1/2) × 8[A] (1/2), 12 × 18[A]</td>
<td></td>
</tr>
<tr>
<td></td>
<td>A3[B], A4[B], A5[B], B4 JIS[B], B5 JIS[B], 11[B] × 17[B], 8[B] × 11[B], 8 × 13[B], 5[B] × 8[B] (1/2) × 8[B] (1/2), 12 × 18[B]</td>
<td></td>
</tr>
<tr>
<td>Paper Weight 2–Paper Weight 6</td>
<td>Select the paper size using the Tray Paper Settings menu:</td>
<td>–</td>
</tr>
<tr>
<td>Coated: Glossy</td>
<td>B5 JIS[A], 8[A] × 11[A], 8[A] × 10[A], 8[A] × 13[A], 8[A] × 14[A], 8[A] (1/4) × 13[A], 7[A] (1/4) × 10[A] (1/2), 5[A] (1/2) × 8[A] (1/2), 8K[A], 16K[A], 11[A] × 15[A], 11 (1/2) × 14[A], 10 (1/2) × 14[A], 10 (1/2) × 13[A], 13 (1/2) (1/3) (1/3), 13 (1/2) (1/3) × 19[A], 12[A] (2/5) (2/5) (2/5), SRA3[A], SRA4[A]</td>
<td></td>
</tr>
<tr>
<td>Coated: Matte</td>
<td>A4[B], A5[B], B5 JIS[B], 8[B] × 11[B], 8[B] × 10[B], 8[B] (1/4) × 13[B], 7[B] (1/4) × 10[B] (1/2), 5[B] (1/2) × 8[B] (1/2), 8K[B], 16K[B], 11[B] × 15[B], 11 (1/2) × 14[B], 10 (1/2) × 14[B], 10 (1/2) × 13[B], 13 (1/2) (1/3) (1/3), 13 (1/2) (1/3) × 19[B], 12[B] (2/5) (2/5) (2/5), SRA3[B], SRA4[B]</td>
<td></td>
</tr>
<tr>
<td>Paper type and weight</td>
<td>Paper size</td>
<td>Paper capacity</td>
</tr>
<tr>
<td>---------------------------------------------</td>
<td>-----------------------------------------------------------------------------</td>
<td>----------------</td>
</tr>
<tr>
<td>Coated: Glossy</td>
<td>Custom size:</td>
<td>--</td>
</tr>
<tr>
<td>Coated: Matte</td>
<td>Vertical: 139.7–330.2 mm</td>
<td>--</td>
</tr>
<tr>
<td></td>
<td>Horizontal: 139.7–487.7 mm</td>
<td>--</td>
</tr>
<tr>
<td></td>
<td>Vertical: 5.50–13.00 inches</td>
<td>--</td>
</tr>
<tr>
<td></td>
<td>Horizontal: 5.50–19.20 inches</td>
<td>--</td>
</tr>
<tr>
<td>63.1–256.0 g/m² (17.0 lb. Bond –141.0 lb. Index)</td>
<td></td>
<td>--</td>
</tr>
<tr>
<td>Paper Weight 2–Paper Weight 6</td>
<td></td>
<td>--</td>
</tr>
<tr>
<td>Translucent paper</td>
<td>A3, A4, A5, B5 JIS</td>
<td>*2</td>
</tr>
<tr>
<td>52.3–63.0 g/m² (14.0–16.9 lb. Bond)</td>
<td></td>
<td>--</td>
</tr>
<tr>
<td>Paper Weight 1</td>
<td></td>
<td>*2</td>
</tr>
<tr>
<td>Transparencies</td>
<td>A4, 8 1/2 × 11</td>
<td>--</td>
</tr>
<tr>
<td>163.1–220.0 g/m² (60.1–80.9 lb. Cover)</td>
<td></td>
<td>--</td>
</tr>
<tr>
<td>Paper Weight 5</td>
<td></td>
<td>--</td>
</tr>
<tr>
<td>Tab stock *3</td>
<td>A4, 8 1/2 × 11</td>
<td>--</td>
</tr>
<tr>
<td>52.3–256.0 g/m² (14.0 lb. Bond–141.0 lb. Index)</td>
<td></td>
<td>--</td>
</tr>
<tr>
<td>Paper Weight 1–Paper Weight 6</td>
<td></td>
<td>--</td>
</tr>
<tr>
<td>Envelopes</td>
<td>*1, *4, *5, *6</td>
<td>10 sheets</td>
</tr>
<tr>
<td>163.1–256.0 g/m² (60.1 lb. Cover–141.0 lb. Index)</td>
<td>240 × 332 mm, 235 × 120mm, 120 × 235 mm, 105 × 241 mm, 110 × 220 mm</td>
<td>--</td>
</tr>
<tr>
<td>(Thickness of overlapping part of the envelope.)</td>
<td></td>
<td>--</td>
</tr>
</tbody>
</table>

*1 The postcard side fences are required to load paper that is between 100.0 and 139.2 mm (3.94 and 5.49 inches).
*2 The maximum number of sheets you can set at once depends on the paper’s thickness and condition.
*3 The tab fence is required.
*4 Open the flaps, and load the envelopes with their flaps pointed toward the right side of the paper tray.
*5 Enter the sizes of the envelopes including their flap sizes using the Tray Paper Settings function.
Sizes do not include flap sizes.

### Three-tray wide LCT (Tray 4)

<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>52.3–360.0 g/m² (14.0 lb. Bond–198.0 lb. Index) Paper Weight 1–Paper Weight 8</td>
<td>Paper sizes that can be detected automatically:</td>
<td>2,000 sheets</td>
</tr>
<tr>
<td></td>
<td>A3, A4, A5, B4 JIS, B5 JIS, 11 × 17, 8 1/2 × 11, 8 × 13, 5 1/2 × 8 1/2, 12 × 18</td>
<td></td>
</tr>
</tbody>
</table>
### Paper type and weight

<table>
<thead>
<tr>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>52.3–360.0 g/m² (14.0 lb. Bond–198.0 lb. Index) Paper Weight 1–Paper Weight 8</td>
<td>Select the paper size using the Tray Paper Settings menu: A6&lt;sup&gt;<em>&lt;/sup&gt;&lt;sup&gt;1&lt;/sup&gt;, B5 JIS&lt;sup&gt;†&lt;/sup&gt;, B6 JIS&lt;sup&gt;</em>&lt;/sup&gt;&lt;sup&gt;†&lt;/sup&gt;, 8⅓ × 14&lt;sup&gt;†&lt;/sup&gt;, 8⅓ × 13&lt;sup&gt;†&lt;/sup&gt;, 8⅓ × 11&lt;sup&gt;†&lt;/sup&gt;, 8⅓ × 14&lt;sup&gt;†&lt;/sup&gt;, 8⅓ × 13&lt;sup&gt;†&lt;/sup&gt;, 8 × 10&lt;sup&gt;†&lt;/sup&gt;, 7⅓ × 10⅔&lt;sup&gt;†&lt;/sup&gt;, 5⅔ × 8⅔&lt;sup&gt;†&lt;/sup&gt;, 8K&lt;sup&gt;†&lt;/sup&gt;, 16K&lt;sup&gt;†&lt;/sup&gt;, 11 × 15&lt;sup&gt;†&lt;/sup&gt;, 11 × 14&lt;sup&gt;†&lt;/sup&gt;, 10 × 15&lt;sup&gt;†&lt;/sup&gt;, 10 × 14&lt;sup&gt;†&lt;/sup&gt;, 13 × 19⅓&lt;sup&gt;†&lt;/sup&gt;, 13 × 19&lt;sup&gt;†&lt;/sup&gt;, 12⅔ × 19⅔&lt;sup&gt;†&lt;/sup&gt;, 12⅔ × 18⅔&lt;sup&gt;†&lt;/sup&gt;, 13 × 18&lt;sup&gt;†&lt;/sup&gt;, SRA3&lt;sup&gt;†&lt;/sup&gt;, SRA4&lt;sup&gt;†&lt;/sup&gt;, 4⅔ × 5⅔&lt;sup&gt;†&lt;/sup&gt;</td>
</tr>
<tr>
<td>2,000 sheets</td>
<td></td>
</tr>
</tbody>
</table>

### Custom size:

**Region A**

- Vertical: 100.0–330.2 mm<sup>1</sup>
- Horizontal: 139.7–487.7 mm

**Region B**

- Vertical: 3.94–13.00 inches<sup>1</sup>
- Horizontal: 5.50–19.20 inches

<p>| 52.3–360.0 g/m² (14.0 lb. Bond–198.0 lb. Index) Paper Weight 1–Paper Weight 8 | 2,000 sheets |</p>
<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coated: Glossy</td>
<td>Paper sizes that can be detected automatically:</td>
<td>–</td>
</tr>
<tr>
<td>Coated: Matte</td>
<td><img src="image" alt="Region" /></td>
<td></td>
</tr>
<tr>
<td>63.1–360.0 g/m² (17.0 lb. Bond –198.0 lb. Index)</td>
<td>A3(), A4(), A5(), B4 JIS(), B5 JIS(), 11 (\times) 17(), 8(\frac{1}{2}) (\times) 11(), 8 (\times) 13(), 5(\frac{1}{2}) (\times) 8(\frac{1}{2})(), 12 (\times) 18()</td>
<td></td>
</tr>
<tr>
<td>Paper Weight 2–Paper Weight 8</td>
<td><img src="image" alt="Region" /></td>
<td></td>
</tr>
<tr>
<td>Coated: Glossy</td>
<td>Select the paper size using the Tray Paper Settings menu:</td>
<td>–</td>
</tr>
<tr>
<td>Coated: Matte</td>
<td><img src="image" alt="Region" /></td>
<td></td>
</tr>
<tr>
<td>63.1–360.0 g/m² (17.0 lb. Bond –198.0 lb. Index)</td>
<td>B5 JIS(), 8(\frac{1}{2}) (\times) 14(), 8(\frac{1}{2}) (\times) 13(), 8(\frac{1}{2}) (\times) 11(), 8(\frac{1}{4}) (\times) 14(), 8(\frac{1}{4}) (\times) 13(), 8 (\times) 10(), 7(\frac{1}{4}) (\times) 10(\frac{1}{2})(), 5(\frac{1}{2}) (\times) 8(\frac{1}{2})(), 8K(), 16K(), 11 (\times) 15(), 11 (\times) 14(), 10 (\times) 15(), 10 (\times) 14(), 13 (\times) 19(\frac{1}{3})(), 13 (\times) 19(), 12(\frac{3}{5}) (\times) 19(\frac{1}{3})(), 12(\frac{3}{5}) (\times) 18(\frac{1}{2})(), 13 (\times) 18(), SRA3(), SRA4()</td>
<td></td>
</tr>
<tr>
<td>Paper Weight 2–Paper Weight 8</td>
<td><img src="image" alt="Region" /></td>
<td></td>
</tr>
<tr>
<td>Coated: Glossy</td>
<td>A4(), A5(), B5 JIS(), 8(\frac{1}{2}) (\times) 14(), 8(\frac{1}{2}) (\times) 13(), 8(\frac{1}{4}) (\times) 14(), 8(\frac{1}{4}) (\times) 13(), 8 (\times) 10(), 7(\frac{1}{4}) (\times) 10(\frac{1}{2})(), 8K(), 16K(), 11 (\times) 15(), 11 (\times) 14(), 10 (\times) 15(), 10 (\times) 14(), 13 (\times) 19(\frac{1}{3})(), 13 (\times) 19(), 12(\frac{3}{5}) (\times) 19(\frac{1}{3})(), 12(\frac{3}{5}) (\times) 18(\frac{1}{2})(), 13 (\times) 18(), SRA3(), SRA4()</td>
<td></td>
</tr>
<tr>
<td>Paper type and weight</td>
<td>Paper size</td>
<td>Paper capacity</td>
</tr>
<tr>
<td>-----------------------</td>
<td>------------</td>
<td>----------------</td>
</tr>
<tr>
<td>Coated: Glossy</td>
<td>Custom size:</td>
<td>–</td>
</tr>
<tr>
<td>Coated: Matte</td>
<td>Region A, Vertical: 139.7–330.2 mm 17.0 lb. Bond –198.0 lb. Index Horizontal: 139.7–487.7 mm 5.50–13.00 inches 5.50–19.20 inches</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Region B, Vertical: 139.7–330.2 mm 17.0 lb. Bond –198.0 lb. Index Horizontal: 139.7–487.7 mm 5.50–13.00 inches 5.50–19.20 inches</td>
<td></td>
</tr>
<tr>
<td>Paper Weight 2–Paper Weight 8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Translucent paper</td>
<td>A3(\Box), A4(\Box), B5 JIS(\Box)</td>
<td>(^*^2)</td>
</tr>
<tr>
<td>52.3–63.0 g/m(^2) (14.0–16.9 lb. Bond)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Paper Weight 1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Transparencies</td>
<td>A4(\Box), 8(1/2) × 11(\Box)</td>
<td>(^*^2)</td>
</tr>
<tr>
<td>163.1–220.0 g/m(^2) (60.1–80.9 lb. Cover)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Paper Weight 5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tab stock(^*^3)</td>
<td>A4(\Box), 8(1/2) × 11(\Box)</td>
<td>–</td>
</tr>
<tr>
<td>52.3–360.0 g/m(^2) (14.0 lb. Bond–198.0 lb. Index)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Paper Weight 1–Paper Weight 8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Label paper</td>
<td>A4(\Box), 8(1/2) × 11(\Box)</td>
<td>–</td>
</tr>
<tr>
<td>52.3–360.0 g/m(^2) (14.0 lb. Bond–198.0 lb. Index)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Paper Weight 1–Paper Weight 8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Envelopes</td>
<td>*1, *4, *5, *6 240 × 332 mm, 235 × 120 mm, 120 × 235 mm, 105 × 241 mm, 110 × 220 mm</td>
<td>10 sheets</td>
</tr>
<tr>
<td>163.1–300.0 g/m(^2) (60.1 lb. Cover–165.0 lb. Index) (Thickness of overlapping part of the envelope.)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

\(^*^1\), \(^*^4\), \(^*^5\), \(^*^6\)
*1 The postcard side fences are required to load paper that is between 100.0 and 139.2 mm (3.94 and 5.49 inches).

*2 The maximum number of sheets you can set at once depends on the paper’s thickness and condition.

*3 The tab fence is required.

*4 Open the flaps, and load the envelopes with their flaps pointed toward the right side of the paper tray.

*5 Enter the sizes of the envelopes including their flap sizes using the Tray Paper Settings function.

*6 Sizes do not include flap sizes.

**Two-tray wide LCT (Trays 3 to 8)**

<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
</table>
| 52.3–360.0 g/m² (14.0 lb. Bond–198.0 lb. Index) Paper Weight 1–Paper Weight 8 | Paper sizes that can be detected automatically:*3

- **Region A**
  - A3, A4, A5, A5, B4 JIS, 11 × 17, 8 1/2 × 14, 8 1/2 × 11, 8 × 13, 7 1/4 × 10 1/2, 5 1/2 × 8 1/2, 12 × 18, 13 × 19 1/2, SRA3, SRA4

- **Region B**
  - A3, A4, A5, A5, B4 JIS, 11 × 17, 8 1/2 × 14, 8 1/2 × 11, 8 × 13, 7 1/4 × 10 1/2, 5 1/2 × 8 1/2, 12 × 18, 13 × 19 1/2, SRA3, SRA4 |

2,400 sheets
<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>52.3–360.0 g/m² (14.0 lb. Bond–198.0 lb. Index) Paper Weight 1–Paper Weight 8 *²</td>
<td>Select the paper size using the Tray Paper Settings menu:*⁴ A6, B5 JIS, B6 JIS, 8¹/₂ × 13, 8¹/₂ × 11, 8¹/₄ × 14, 8¹/₄ × 13, 8 × 10, 7¹/₄ × 10¹/₂, 5¹/₂ × 8¹/₂, 8K, 16K, 11 × 15, 11 × 14, 10 × 15, 10 × 14, 13 × 19, 12³/₅ × 19¹/₂, 12³/₅ × 18¹/₂, 13 × 18, SRA4, 4¹/₅ × 5¹/₂</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>2,400 sheets</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>52.3–360.0 g/m² (14.0 lb. Bond–198.0 lb. Index) Paper Weight 1–Paper Weight 8 *²</td>
<td>Custom size:*⁵ A4, A5, A6, B5 JIS, B6 JIS, 8¹/₂ × 13, 8¹/₄ × 14, 8¹/₄ × 13, 8 × 10, 7¹/₄ × 10¹/₂, 8K, 16K, 11 × 15, 11 × 14, 10 × 15, 10 × 14, 13 × 19, 12³/₅ × 19¹/₂, 12³/₅ × 18¹/₂, 13 × 18, SRA4, 4¹/₅ × 5¹/₂</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>2,400 sheets *⁶</td>
</tr>
</tbody>
</table>

Vertical: 100.0–330.2 mm
Horizontal: 139.7–487.7 mm

Vertical: 3.94–13.00 inches
Horizontal: 5.50–19.20 inches
<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coated: Glossy</td>
<td>Paper sizes that can be detected automatically:</td>
<td>–</td>
</tr>
<tr>
<td>Coated: Matte</td>
<td>A3, A4, A5, B4 JIS, B5 JIS, 11 × 17, 8 1/2 × 11</td>
<td></td>
</tr>
<tr>
<td>63.1–360.0 g/m² (17.0 lb. Bond –198.0 lb. Index)</td>
<td>8 × 13, 5 1/2 × 8 1/2, 12 × 18</td>
<td></td>
</tr>
<tr>
<td>Paper Weight 2–Paper Weight 8 *2</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coated: Glossy</td>
<td>Select the paper size using the Tray Paper Settings menu:</td>
<td>–</td>
</tr>
<tr>
<td>Coated: Matte</td>
<td>B5 JIS, 8 1/2 × 14, 8 1/2 × 13, 8 1/2 × 11, 8 1/4 × 14, 8 1/4 × 13, 8 × 10, 7 1/4 × 10 1/2, 5 1/2 × 8 1/2, 8K, 16K, 11 × 15, 11 × 14, 10 × 15, 10 × 14, 13 × 19 1/5, 13 × 19, 12 3/5 × 19 1/5, 12 3/5 × 18 1/2, 13 × 18, SRA3, SRA4</td>
<td></td>
</tr>
<tr>
<td>63.1–360.0 g/m² (17.0 lb. Bond –198.0 lb. Index)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Paper Weight 2–Paper Weight 8 *2</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coated: Glossy</td>
<td>A4, A5, B5 JIS, 8 1/2 × 14, 8 1/2 × 13, 8 1/4 × 14, 8 1/4 × 13, 8 × 10, 7 1/4 × 10 1/2, 8K, 16K, 11 × 15, 11 × 14, 10 × 15, 10 × 14, 13 × 19 1/5, 13 × 19, 12 3/5 × 19 1/5, 12 3/5 × 18 1/2, 13 × 18, SRA3, SRA4</td>
<td>–</td>
</tr>
<tr>
<td>Coated: Matte</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Paper type and weight</td>
<td>Paper size</td>
<td>Paper capacity</td>
</tr>
<tr>
<td>-----------------------------------</td>
<td>------------------------------------------------</td>
<td>----------------</td>
</tr>
<tr>
<td>Coated: Glossy</td>
<td>Custom size:</td>
<td></td>
</tr>
<tr>
<td>Coated: Matte</td>
<td><img src="image" alt="Region A" /></td>
<td></td>
</tr>
<tr>
<td>63.1–360.0 g/m² (17.0 lb. Bond – 198.0 lb. Index)</td>
<td>Vertical: 139.7–330.2 mm</td>
<td></td>
</tr>
<tr>
<td>Paper Weight 2–Paper Weight 8²</td>
<td>Horizontal: 139.7–487.7 mm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Vertical: 5.50–13.00 inches</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Horizontal: 5.50–19.20 inches</td>
<td></td>
</tr>
<tr>
<td>Translucent paper²</td>
<td>A³\text{\textregistered}, A⁴\text{\textregistered}, B⁵ JIS\text{\textregistered}</td>
<td></td>
</tr>
<tr>
<td>52.3–63.0 g/m² (14.0–16.9 lb. Bond)</td>
<td></td>
<td>*²⁸</td>
</tr>
<tr>
<td>Paper Weight 1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Transparencies²</td>
<td>A⁴\text{\textregistered}, 8¹/₂ × 11\text{\textregistered}</td>
<td>*²⁸</td>
</tr>
<tr>
<td>163.1–220.0 g/m² (60.1–80.9 lb. Cover)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Paper Weight 5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tab stock², *⁹</td>
<td>A⁴\text{\textregistered}, 8¹/₂ × 11\text{\textregistered}</td>
<td></td>
</tr>
<tr>
<td>52.3–360.0 g/m² (14.0 lb. Bond–198.0 lb. Index)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Paper Weight 1–Paper Weight 8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Label paper²</td>
<td>A⁴\text{\textregistered}, 8¹/₂ × 11\text{\textregistered}</td>
<td></td>
</tr>
<tr>
<td>52.3–360.0 g/m² (14.0 lb. Bond–198.0 lb. Index)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Paper Weight 1–Paper Weight 8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Envelopes²</td>
<td>*¹⁰, *¹¹, *¹²</td>
<td>10 sheets</td>
</tr>
<tr>
<td>163.1–300.0 g/m² (60.1 lb. Cover–165.0 lb. Index)</td>
<td>240 × 332 mm, 235 × 120 mm, 120 × 235 mm, 105 × 241 mm, 110 × 220 mm</td>
<td></td>
</tr>
</tbody>
</table>

*¹ You can install the banner sheet tray for Tray 3, 5, or 7.
When paper whose horizontal length is 487.8 mm (19.20 inches) or more is specified, the maximum paper weight of the tray is Paper Weight 7.

When the banner sheet tray is installed, paper sizes are not detected automatically.

When the banner sheet tray is installed, you cannot select paper sizes.

You can print on paper whose size is between 210.0–330.2 mm (8.27–13.00 inches) vertically and 420.0–700.0 mm (16.54–27.55 inches) horizontally if the banner sheet tray is installed.

When the horizontal length of paper is 420.0–559.9 mm (16.54–22.00 inches), paper capacity is 800 sheets. When the horizontal length of paper is 560.0–700.0 mm (22.00–27.55 inches), paper capacity is 1,100 sheets.

When the banner sheet tray is installed, you cannot select paper types.

The maximum number of sheets you can set at once depends on the paper’s thickness and condition.

The tab fence is required.

Open the flaps, and load the envelopes with their flaps pointed toward the right side of the paper tray.

Enter the sizes of the envelopes including their flap sizes using the Tray Paper Settings function.

Sizes do not include flap sizes.

### Interposer

<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>64.0–216.0 g/m² (17.1 lb. Bond–79.9 lb. Cover) Paper Weight 2–Paper Weight 5</td>
<td>Paper sizes that can be detected automatically: A3, A4, A5, B4 JIS, B5 JIS, 11 × 17, 8½ × 11, 8 × 13, 5½ × 8½, 12 × 18</td>
<td>200 sheets × 2</td>
</tr>
</tbody>
</table>

A3, A4, A5, B4 JIS, B5 JIS, 11 × 17, 8½ × 11, 8 × 13, 5½ × 8½, 12 × 18
<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>64.0–216.0 g/m² (17.1 lb. Bond–79.9 lb. Cover) Paper Weight 2–Paper Weight 5</td>
<td>Select the paper size using the Tray Paper Settings menu:</td>
<td>200 sheets × 2</td>
</tr>
<tr>
<td>B5 JIS, 8¹/₂ × 14, 8¹/₂ × 13, 8¹/₂ × 11, 8¹/₄ × 14, 8¹/₄ × 13, 8 × 10, 7¹/₄ × 10¹/₂, 5¹/₂ × 8¹/₂, 8K, 16K, 11 × 15, 11 × 14, 10 × 15, 10 × 14, 13 × 19¹/₅, 12³/₅ × 19¹/₅, 12³/₅ × 18¹/₅, 13 × 18, SRA3, SRA4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>A4, A5, B5 JIS, 8¹/₂ × 14, 8¹/₂ × 13, 8¹/₄ × 14, 8¹/₄ × 13, 8 × 10, 7¹/₄ × 10¹/₂, 8K, 16K, 11 × 15, 11 × 14, 10 × 15, 10 × 14, 13 × 19¹/₅, 13 × 19, 12³/₅ × 19¹/₅, 12³/₅ × 18¹/₅, 13 × 18, SRA3, SRA4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>64.0–216.0 g/m² (17.1 lb. Bond–79.9 lb. Cover) Paper Weight 2–Paper Weight 5</td>
<td>Custom size:</td>
<td>200 sheets × 2</td>
</tr>
<tr>
<td>Vertical: 139.7–330.2 mm Horizontal: 139.7–487.7 mm</td>
<td>Vertical: 5.50–13.00 inches Horizontal: 5.50–19.20 inches</td>
<td></td>
</tr>
</tbody>
</table>
## Interposer of the perfect binder

<table>
<thead>
<tr>
<th>Paper type and weight</th>
<th>Paper size</th>
<th>Paper capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>90.0–300.0 g/m² (24.1 lb. Bond–165.0 lb. Index) Paper Weight 3–Paper Weight 7</td>
<td>Paper sizes that can be detected automatically: A3, 13 × 19 A1, 11 × 17 11 × 17, 13 × 19</td>
<td>200 sheets (or up to 24 mm in height) × 2</td>
</tr>
<tr>
<td>90.0–300.0 g/m² (24.1 lb. Bond–165.0 lb. Index) Paper Weight 3–Paper Weight 7</td>
<td>Select the paper size using the Tray Paper Settings menu: B4 JIS, 11 × 17, 8K, 12 × 18, 11 × 15, 13 × 19 1/5, 12 3/5 × 19 1/5, 12 3/5 × 18 1/2, 13 × 18, SRA3 A3, B4 JIS, 8K, 12 × 18, 11 × 15, 13 × 19 1/5, 12 3/5 × 19 1/5, 12 3/5 × 18 1/2, 13 × 18, SRA3</td>
<td>200 sheets (or up to 24 mm in height) × 2</td>
</tr>
<tr>
<td>90.0–300.0 g/m² (24.1 lb. Bond–165.0 lb. Index) Paper Weight 3–Paper Weight 7</td>
<td>Custom size: Vertical: 257.0–330.2 mm Horizontal: 364.0–487.7 mm Vertical: 10.12–13.00 inches Horizontal: 14.34–19.20 inches</td>
<td>200 sheets (or up to 24 mm in height) × 2</td>
</tr>
</tbody>
</table>
Paper thickness

<table>
<thead>
<tr>
<th>Paper thickness *1</th>
<th>Metric</th>
<th>Bond paper</th>
<th>Cover paper</th>
<th>Index paper</th>
</tr>
</thead>
<tbody>
<tr>
<td>Paper Weight 1 *2</td>
<td>52.3–63.0 g/m²</td>
<td>14.0–16.9 lb. Bond</td>
<td>19.0–23.0 lb. Cover</td>
<td>29.0–34.9 lb. Index</td>
</tr>
<tr>
<td>Paper Weight 2</td>
<td>63.1–80.0 g/m²</td>
<td>17.0–21.0 lb. Bond</td>
<td>23.1–29.9 lb. Cover</td>
<td>35.0–44.0 lb. Index</td>
</tr>
<tr>
<td>Paper Weight 3</td>
<td>80.1–105.0 g/m²</td>
<td>21.1–28.0 lb. Bond</td>
<td>30.0–38.9 lb. Cover</td>
<td>44.1–58.0 lb. Index</td>
</tr>
<tr>
<td>Paper Weight 4</td>
<td>105.1–163.0 g/m²</td>
<td>28.1–43.0 lb. Bond</td>
<td>39.0–60.0 lb. Cover</td>
<td>58.1–90.0 lb. Index</td>
</tr>
<tr>
<td>Paper Weight 5</td>
<td>163.1–220.0 g/m²</td>
<td>43.1–58.9 lb. Bond</td>
<td>60.1–80.9 lb. Cover</td>
<td>90.1–121.0 lb. Index</td>
</tr>
<tr>
<td>Paper Weight 6</td>
<td>220.1–256.0 g/m²</td>
<td>59.0–68.0 lb. Bond</td>
<td>81.0–94.0 lb. Cover</td>
<td>121.1–141.0 lb. Index</td>
</tr>
<tr>
<td>Paper Weight 7</td>
<td>256.1–300.0 g/m²</td>
<td>68.1–80.0 lb. Bond</td>
<td>94.1–110.0 lb. Cover</td>
<td>141.1–165.0 lb. Index</td>
</tr>
<tr>
<td>Paper Weight 8</td>
<td>300.1–360.0 g/m²</td>
<td>80.1–96.0 lb. Bond</td>
<td>110.1–132.0 lb. Cover</td>
<td>165.1–198.0 lb. Index</td>
</tr>
</tbody>
</table>

*1 Print quality will decrease if the paper you are using is close to the minimum or maximum weight. Change the paper weight setting to thinner or thicker.

*2 When loading paper of 52.3–63.0 g/m² (14.0–16.9 lb. Bond), the edges may crease or the paper misfeed depending on the paper type.

**Note**

- Certain types of paper, such as translucent paper or transparencies, may produce noise when delivered. This noise does not indicate a problem and print quality is unaffected.
- The paper capacity described in the tables above is an example. Actual paper capacity might be lower, depending on the paper type.
- When loading paper, make sure the stack height does not exceed the limit mark of the paper tray.
- If multiple sheet feeding occurs, fan sheets thoroughly or load sheets one by one from the multi bypass tray (Tray A).
- You can specify whether or not the machine auto detects multi-sheet feeds in paper from every tray. In the Adjustment Settings for Operators menu, you can also specify whether current jobs are suspended or continued when a multi-sheet feed is detected. However, depending on the condition
of the paper, the machine may not detect a multi-sheet feed correctly. For details about Adjustment
Settings for Operators, see "Adjustment Settings for Operators", Paper Settings.

• Flatten out curled sheets before loading them.

• The Adjust Paper Curl function might not be able to fully remove curl, depending on the type of
paper and the direction of its grain. If long grain paper does not uncurl properly, try short grain
paper instead. For details about the Adjust Paper Curl function, see "Adjustment Settings for
Operators", Paper Settings.

• Depending on the paper’s size, weight, and type, the print speed may be slower than usual.

• When loading envelopes, see page 85 "Envelopes".

• When printing onto letterhead paper, the paper placing orientation is different depending on
which function you are using. For details, see page 60 "Loading Orientation-fixed Paper or Two-
sided Paper".

• The paper types you can select in Tray Paper Settings are only general classifications. Print quality
for every kind of paper in a classification is not guaranteed. For details, see "Unusable Paper",
Paper Specifications and Adding Paper.

• If the surface of the paper is dusty, white spots might appear on prints. To remove dust, fan the
paper thoroughly.

• When loading label paper:
  • Select [Label Paper] for [Paper Type] in [Tray Paper Settings], and select an appropriate
paper thickness under [Paper Weight].

• When loading transparencies:
  • To print on transparencies, select [Transparency] for [Paper Type] in [Tray Paper Settings].
  • When you load transparencies, check the front and back of the sheets, and place them
correctly, or a misfeed might occur.
  • Fan transparencies thoroughly whenever you use them. This prevents transparencies from
sticking together, and from feeding incorrectly.
  • Remove copied or printed sheets one by one.

• When loading translucent paper:
  • When loading translucent paper, always use long grain paper, and set the paper direction
according to the grain.
  • Translucent paper easily absorbs humidity and becomes curled. Remove curl in the translucent
paper before loading. For details about settings for flattening out curled paper, see
"Adjustment Settings for Operators", Paper Settings.
  • Remove copied or printed sheets one by one.

• When loading coated paper:
  • If you want to use glossy paper, select [Coated: Glossy] for [Paper Type]. If you want to use
matted paper (including silk, dull, and satin paper), select [Coated: Matte] for [Paper Type].
For details about the settings for using coated paper with custom paper, see "Registering a Custom Paper", Paper Settings.

- When loading coated paper or glossy paper, always fan the paper before using it.
- If a paper jam occurs or if the machine makes a strange noise when feeding stacks of coated paper, feed the coated paper one sheet at a time.
- To load coated paper into the wide LCT, you must specify [Coated: Glossy], [Coated: Matte], or [Coated Paper: Gloss] as the paper type and select an appropriate paper thickness under [Paper Weight].

**Envelopes**

This section describes loading envelopes.

- **Important**
  - Misfeeds might occur depending on the length and shape of the flaps.
  - Only envelopes that are at least 139.7 mm (5.5 inches) wide can be loaded.

To print on envelopes, load them into the Wide LCT or multi bypass tray (Tray A), and be sure to specify an appropriate paper type.

To load envelopes, be sure to unfold their flaps and set them in the orientation with print side face up.

If you are copying onto side-opening envelopes, be sure to unfold their flaps and set them in the orientation with print side face up. Flaps must be at the right side of the Wide LCT or multi bypass tray (Tray A).
Recommended envelopes

For information about recommended envelopes, contact your local dealer.

Storage of envelopes

Keep envelopes stored in sealed plastic bags and remove only the quantity needed. Do not add envelopes during printing, as this might cause misfeeds.

Note

- Be sure to specify the size of the envelope and flap size in [Tray Paper Settings]. For details, see "Changing to a Custom Paper Size", Paper Specifications and Adding Paper.

- When using envelopes, set [Paper Weight] in [Tray Paper Settings] to the same value as two sheets of the paper used for the envelopes.

- Before loading envelopes, press down on them to remove any air inside and to flatten any edges or creases. When loading envelopes, make sure they do not go over the limit mark.

- Place one envelope at a time if you still get any of the following results:
  - The envelope jams
  - The envelope is not fed
  - Multiple envelopes are fed at the same time

- Humidity levels of over 50% can cause envelopes to come out creased or misprinted.

- Certain types of envelopes might come out creased, dirtied, or misprinted. If you are printing a solid color or image on an envelope, lines may appear where the overlapped edges of the envelope make it thicker.

- If the horizontal size of the envelope is 297 mm (11.7 inches) or less, a paper misfeed might occur. If this happens, turn off Skew Detection. For details, see "Adjustment Settings for Operators", Paper Settings.

- When printing on envelopes thicker than 127.0 g/m² (47.0 lb. Cover), do not use [Adjust ▲ Curl: Strong] or [Adjust ▼ Curl: Strong] for [Adjust Paper Curl] of [Adjustment Settings for Operators].
Registering a Custom Paper

You can register up to 100 custom papers.

Check the product name, size, and type of your paper before registering it.

Check that the size and type of your paper are compatible with the paper tray that you want to use. Tray compatibility depends on the paper’s size and type. For details about the paper sizes and types that can be used, see page 62 "Recommended Paper Sizes and Types".

**Note**

- When the number of registered custom papers reaches the maximum, you will not be able to register a new custom paper. Delete any unnecessary custom papers from the list, and then try registering again. For details, see "Deleting a Custom Paper", Paper Settings.

Selecting the Paper’s Name from the Paper Library


2. Press [Edit Custom Paper].

3. Press [Recall from Paper Library].

4. Select the name of the paper that you want to register.
   - Press [▲Previous] or [▼Next] to scroll through the list to find the paper that you want to select.
   - You can select two or more types of paper.
5. Press [Program to Custom Paper].
6. Press [Yes].
   You can also close the [Tray Paper Settings] screen by pressing [Exit].

**Note**

- You can check and change the settings of the registered custom paper such as the paper size setting on the [Edit Custom Paper] screen. For details about modifying the custom paper, see "Modifying a Custom Paper", Paper Settings.

### Registering a Paper Whose Paper Name Is Not Displayed in the Paper Library

If the paper you want is not in the library’s paper list or you don’t know the name of the paper, use the following procedures:

- Selecting the paper’s type from the paper library
  The paper library contains the optimum printing conditions not only for each commercially available paper but also for each type of paper.
  You can select the type of paper from the paper library and register it as a custom paper even if you don’t know the name of the paper. The selectable paper types are as follows: Plain, Gloss coated, Matte coated, Envelope, Light colored, Dark colored, Textured, and Black. Each type is divided into several categories according to weight.

- Manually specifying a paper’s type and weight
  You can register a custom paper by manually specifying its type and weight.

### Selecting the paper’s type from the paper library

You can select the type of paper from the paper library and register it as a custom paper.
The selectable paper types are as follows: Plain, Gloss coated, Matte coated, Envelope, Light colored, Dark colored, Textured, and Black.


2. Press [Edit Custom Paper].

3. Press [Recall from Paper Library].

4. Select the most appropriate combination of type and weight for your paper.

   The list of paper types appears on the first and following pages in the paper library. Press [▲Previous] or [▼Next] to scroll through the list to find the paper that you want to select.

5. Press [Program to Custom Paper].

6. Press [Yes].


   You can also close the [Tray Paper Settings] screen by pressing [Exit].

   **Note**

   - You can check and change the settings of the registered custom paper such as the paper size setting on the [Edit Custom Paper] screen. For details about modifying the custom paper, see "Modifying a Custom Paper", Paper Settings.
Manually specifying a paper's type and weight


2. Press [Edit Custom Paper].

3. Select a number that is [Not Programd.].
   Press [Previous] or [Next] to scroll through the list.

4. Press [Change] for [Custom Paper Name].

5. Enter the name of the paper, and then press [OK].


7. Select a paper size, and then press [OK].


9. Specify the paper's weight, and then press [OK].
   Press [Change] if you changed the paper weight.


11. Specify the paper type, and then press [OK].
    Press [Change] if you changed the paper type.
12. Specify other items, such as [Coated Paper Type], [Paper Color], [Prepunched or Not], [Textured or Not], [Apply Duplex], and [Apply Auto Paper Select] as necessary.

If you change the [Coated Paper Type], [Paper Color], [Prepunched or Not], or [Textured or Not] and press [OK], a message appears to notify you that the [Advanced Settings] will be initialized. To apply the changes for those settings, select [Change]. To cancel the changes, select [Do not Change].

13. Press [OK].

14. Press [Exit].


You can also close the [Tray Paper Settings] screen by pressing [Exit].

Note
- If you want to use glossy paper, select [Glossy] for [Coated Paper Type]. If you want to use matte paper (including silk, dull, and satin paper), select [Matte] for [Coated Paper Type].
- For details about custom paper settings, see "Custom Paper Settings", Paper Settings.
- For details about [Advanced Settings], contact your machine administrator.

Registering a New Custom Paper by Modifying an Existing Paper

You can open and modify the settings of a registered custom paper and register them as a new custom paper.

This function is useful when registering paper that is the same type as an existing paper, but a different size.

Depending on which settings you modify, details of a newly registered custom paper will be as follows:

- When the settings of the selected custom paper are not changed:
  All settings of the selected custom paper ([Custom Paper Name], [Paper Size], [Paper Weight], and [Paper Type], including the attributes specific to the color controller) are copied to the newly registered custom paper.

- When the settings [Custom Paper Name], [Paper Size], [Apply Duplex], [Apply Auto Paper Select], or [Advanced Settings] of the selected custom paper are changed:
  The changes are applied to the newly registered custom paper.

- When the settings [Paper Weight], [Paper Type], [Coated Paper Type], [Paper Color], [Prepunched or Not], or [Textured or Not] of the selected custom paper are changed:
  The changes are applied to the newly registered custom paper and its advanced settings are reset to their default values according to the changes that are applied to the settings.

When modifying a custom paper that is registered from the paper library, you can change its [Custom Paper Name], [Paper Size], [Apply Duplex], and [Apply Auto Paper Select] settings. You can also confirm the brand name and the version of data from [Product Name in Paper Library].

2. Press [Edit Custom Paper].

3. Select a number that is [Not Programd].
   Press [Previous] or [Next] to scroll through the list.

4. Press [Use Another Custom Paper's Settings].

5. Select the custom paper whose settings you want to modify.

6. Press [OK].

7. Change the settings for custom paper (such as paper's name, size, and type), as necessary.

   If you change the [Paper Weight], [Paper Type], [Coated Paper Type], [Paper Color], [Prepunched or Not], or [Textured or Not] and press [OK], a message appears to notify you that the [Advanced Settings] will be initialized. To apply the changes for those settings, select [Change]. To cancel the changes, select [Do not Change].

8. Press [OK].

9. Press [Exit].


You can also close the [Tray Paper Settings] screen by pressing [Exit].
Note

- For details about custom paper settings, see "Custom Paper Settings", Paper Settings.
- For details about [Advanced Settings], contact your machine administrator.
# Adding Toner

This section explains precautions when adding toner and how to dispose of used toner.

## WARNING

- Do not incinerate toner (new or used) or toner containers. Doing so risks burns. Toner will ignite on contact with naked flame.

- Do not store toner (new or used) or toner containers anywhere near naked flames. Doing so risks fire and burns. Toner will ignite on contact with naked flame.

- The following explains the warning messages on the plastic bag used in this product's packaging.
  - Keep the polythene materials (bags, etc.) supplied with this machine away from babies and small children at all times. Suffocation can result if polythene materials are brought into contact with the mouth or nose.

- Do not use a vacuum cleaner to remove spilled toner (including used toner). Absorbed toner may cause a fire or explosion due to electrical contact flickering inside the vacuum cleaner. However, it is possible to use a vacuum cleaner that is explosion-proof and dust ignition-proof. If toner is spilled on the floor, remove the spilled toner slowly using a wet cloth, so that the toner is not scattered.

## CAUTION

- Do not crush or squeeze toner containers. Doing so can cause toner spillage, possibly resulting in dirtying of skin, clothing, and floor, and accidental ingestion.

- Store toner (new or used), toner containers, and components that have been in contact with toner out of reach of children.

- If toner or used toner is inhaled, gargle with plenty of water and move into a fresh air environment. Consult a doctor if necessary.

- If toner or used toner gets into your eyes, flush immediately with large amounts of water. Consult a doctor if necessary.

- If toner or used toner is swallowed, dilute by drinking a large amount of water. Consult a doctor if necessary.
CAUTION

- When removing jammed paper or replacing toner, avoid getting toner (new or used) on your clothing. If toner comes into contact with your clothing, wash the stained area with cold water. Hot water will set the toner into the fabric and make removing the stain impossible.

- When removing jammed paper or replacing toner, avoid getting toner (new or used) on your skin. If toner comes into contact with your skin, wash the affected area thoroughly with soap and water.

- When replacing a toner or waste toner container or consumables with toner, make sure that the toner does not splatter. Put the waste consumables in a bag after they are removed. For consumables with a lid, make sure that the lid is shut.

Important

- Always replace the toner cartridge when a notification appears on the machine.
- Fault may occur if you use toner other than the recommended type.
- When adding toner, do not turn off the main power. If you do, settings will be lost.
- Store toner where it will not be exposed to direct sunlight, temperatures above 35°C (95°F), or high humidity.
- Store toner horizontally.
- Do not shake the toner cartridge with its mouth down after removing it. Residual toner may scatter.
- Do not repeatedly install and remove toner cartridges. This will result in toner leakage.

Follow the instruction on the screen regarding how to replace a toner cartridge.

Note

- If "Toner Cartridge is almost empty." appears, the toner has almost run out. Have a replacement toner cartridge at hand.
- You can check the name of the required toner and the replacement procedure using the [Add Toner] screen.
- For details about how to check contact number where you can order supplies, see "Inquiry", Maintenance and Specifications.
- If 🔄 appears when there is still toner in the cartridge, hold the cartridge with the opening upward, shake it well, and then reinstall it.
- You can add all four color toners in the same way.

Disposing of Used Toner

This section describes what to do with used toner.
Toner cannot be re-used.

Pack used toner containers in the container’s box or a bag to prevent the toner from leaking out of the container when you dispose of it.

Region A (mainly Europe and Asia)

If you want to discard your used toner container, please contact your local sales office. If you discard it by yourself, treat it as general plastic waste material.

Region B (mainly North America)

Please see our local company website for information on the recycling of supply products, or you can recycle items according to the requirements of your local municipalities or private recyclers.
Menu Items and Functions

All items in Adjustment Settings for Operators appear regardless of which of the machine's optional components are installed. If you change the settings of options that are not installed, the changes will have no effect.

Machine: Image Position

For details about the following items, see "Machine: Image Position", Paper Settings.

<table>
<thead>
<tr>
<th>No.</th>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0104</td>
<td>Skew Detection</td>
<td>Specify whether or not to detect paper skew.</td>
</tr>
</tbody>
</table>

Machine: Image Quality

For details about the following items, see "Machine: Image Quality", Paper Settings.

<table>
<thead>
<tr>
<th>No.</th>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0201</td>
<td>Adjust Image Density/DEMS</td>
<td>Execute image density control manually. DEMS can reduce the variations in thickness that occur in the intervals between the photoconductor and development sleeve operations.</td>
</tr>
<tr>
<td>0208</td>
<td>Photoconductor Special Mode</td>
<td>Increase the amount of lubricant applied to the photoconductor.</td>
</tr>
</tbody>
</table>

Machine: Paper Feed/ Output

For details about the following items, see "Machine: Paper Feed/ Output", Paper Settings.

<table>
<thead>
<tr>
<th>No.</th>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0304</td>
<td>Adjust Paper Curl</td>
<td>Specify the method for straightening curled sheets. Select the method according to the direction and degree of curl.</td>
</tr>
<tr>
<td>0305</td>
<td>Illumination Mode for Color Paper Detection</td>
<td>Specify a detection method of the contact image sensor (CIS).</td>
</tr>
<tr>
<td>0309</td>
<td>Double Feed Detection</td>
<td>Specify whether or not to detect double feeding of paper.</td>
</tr>
<tr>
<td>0310</td>
<td>When Double Feed is Detected</td>
<td>Specify how the machine responds when it detects a double feed.</td>
</tr>
</tbody>
</table>
**Machine: Maintenance**

For details about the following items, see "Machine: Maintenance", Paper Settings.

<table>
<thead>
<tr>
<th>No.</th>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0505</td>
<td>Fusing Belt Smoothing Setting</td>
<td>Specify whether or not to automatically execute [For Uneven Gloss (Short Time)] for fusing belt smoothing.</td>
</tr>
<tr>
<td>0506</td>
<td>Smooth Fusing Belt</td>
<td>Remove vertical and horizontal lines from printouts.</td>
</tr>
<tr>
<td>0509</td>
<td>Temperature / Humidity inside the Machine</td>
<td>Display the internal temperature and humidity.</td>
</tr>
<tr>
<td>0510</td>
<td>Temperature / Humidity outside the Machine</td>
<td>Display the external temperature and humidity.</td>
</tr>
<tr>
<td>0513</td>
<td>Back Up / Restore Custom Paper Data</td>
<td>Back up and restore custom paper profiles.</td>
</tr>
<tr>
<td>0515</td>
<td>Execute Developer Refreshing</td>
<td>The machine uses degraded toner in the development unit and adds new toner from the toner bottle.</td>
</tr>
</tbody>
</table>

**Finishing: Finisher**

For details about the following items, see "Finishing: Finisher", Paper Settings.

<table>
<thead>
<tr>
<th>No.</th>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0601</td>
<td>Adjust Staple Position Across Feed Direction 1</td>
<td>Adjust the vertical position of the staple (applied at an edge) when using Finisher SR5050 or Booklet Finisher SR5060.</td>
</tr>
<tr>
<td>0602</td>
<td>Adjust Staple Position Across Feed Direction 2</td>
<td>Adjust the vertical position of the staples (dual) when using Finisher SR5050 or Booklet Finisher SR5060.</td>
</tr>
<tr>
<td>0603</td>
<td>Adjust Staple Position With Feed Direction</td>
<td>Adjust the horizontal position of the staples when using Finisher SR5050 or Booklet Finisher SR5060.</td>
</tr>
<tr>
<td>0607</td>
<td>Adjust Punch Position Across Feed Direction</td>
<td>Adjust the vertical position of the punch holes when using Finisher SR5050 or Booklet Finisher SR5060.</td>
</tr>
<tr>
<td>0608</td>
<td>Adjust Punch Position With Feed Direction</td>
<td>Adjust the horizontal position of the punch holes when using Finisher SR5050 or Booklet Finisher SR5060.</td>
</tr>
<tr>
<td>0618</td>
<td>Adjust Staple Position for Booklet</td>
<td>Adjust the horizontal position of the booklet staples when using Booklet Finisher SR5060.</td>
</tr>
<tr>
<td>No.</td>
<td>Item</td>
<td>Description</td>
</tr>
<tr>
<td>-----</td>
<td>------</td>
<td>-------------</td>
</tr>
<tr>
<td>0619</td>
<td>Adjust Folding Position for Booklet</td>
<td>Adjust the horizontal position of the folding when using Booklet Finisher SR5060.</td>
</tr>
<tr>
<td>0621</td>
<td>Set Number of Folds for Booklet</td>
<td>Specify the number of booklet folds to be performed when using Booklet Finisher SR5060.</td>
</tr>
</tbody>
</table>

**Finishing: Fold**

For details about the following items, see "Finishing: Fold", Paper Settings.

<table>
<thead>
<tr>
<th>No.</th>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0701</td>
<td>Half Fold Position (Multi-sheet Fold)</td>
<td>Adjust the fold position of half folded sheets when using the multi-folding unit.</td>
</tr>
<tr>
<td>0702</td>
<td>Letter Fold-out Position 1 (Multi-sheet Fold)</td>
<td>Adjust the fold position for the bottom segment of letter fold-out sheets when using the multi-folding unit.</td>
</tr>
<tr>
<td>0703</td>
<td>Letter Fold-out Position 2 (Multi-sheet Fold)</td>
<td>Adjust the overall fold size of letters fold-out sheets when using the multi-folding unit.</td>
</tr>
<tr>
<td>0704</td>
<td>Letter Fold-in Position 1 (Multi-sheet Fold)</td>
<td>Adjust the fold position of the bottom segment of letter fold-in sheets when using the multi-folding unit.</td>
</tr>
<tr>
<td>0705</td>
<td>Letter Fold-in Position 2 (Multi-sheet Fold)</td>
<td>Adjust the fold position of letters fold-in sheets when using the multi-folding unit.</td>
</tr>
</tbody>
</table>

**Finishing: Perfect Binder**

For details about the following items, see "Finishing: Perfect Binder", Paper Settings.

<table>
<thead>
<tr>
<th>No.</th>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0801</td>
<td>Cover Sheet Position for Perfect Binding With Feed Dir</td>
<td>Adjust the horizontal alignment of the cover sheet position when performing perfect binding.</td>
</tr>
<tr>
<td>0802</td>
<td>Cover Sheet Position for Perfect Binding Across Feed Dir</td>
<td>Adjust the vertical alignment of the cover sheet position when performing perfect binding.</td>
</tr>
<tr>
<td>0803</td>
<td>Adjust Perfect Binding Finishing Angle</td>
<td>Square the top, bottom, and outside edges when trimming a deck of paper.</td>
</tr>
</tbody>
</table>
### Adjust Applying Binding Glue

Adjust the amount of binding glue for perfect binding.

#### Finishing: Stacker

For details about the following items, see "Finishing: Stacker", Paper Settings.

<table>
<thead>
<tr>
<th>No.</th>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0907</td>
<td>Maximum Stack Quantity in Stacker Tray</td>
<td>Set the maximum number of sheets for the stacker tray.</td>
</tr>
</tbody>
</table>
6. Troubleshooting

This chapter describes basic troubleshooting procedures.

When a Status Icon Is Displayed

This section describes the status icons displayed when the machine requires the user to remove misfed paper, to add paper, or to perform other procedures.

<table>
<thead>
<tr>
<th>Status Icon</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>📜 : Paper Misfeed icon</td>
<td>Appears when a paper misfeed occurs. For details about removing jammed paper, see &quot;Removing Jammed Paper&quot;, Troubleshooting.</td>
</tr>
<tr>
<td>🔥 : Add Toner icon</td>
<td>Appears when toner runs out. For details about adding toner, see &quot;Adding Toner&quot;, Maintenance and Specifications.</td>
</tr>
<tr>
<td>🔨 : Add Staple icon</td>
<td>Appears when staples run out. For details about adding staples, see &quot;Adding Staples&quot;, Maintenance and Specifications.</td>
</tr>
<tr>
<td>⚠️ : Waste Toner Full icon</td>
<td>Appears when the waste toner bottle is full. Contact your service representative.</td>
</tr>
<tr>
<td>🍀 : Hole Punch Receptacle Full icon</td>
<td>Appears when the hole punch receptacle is full. For details about removing punch waste, see &quot;Removing Punch Waste&quot;, Troubleshooting.</td>
</tr>
<tr>
<td>🛠 : Waste Staple Full icon</td>
<td>Appears when the waste staple receptacle is full. For details about removing staple waste, see &quot;Removing Staple Waste&quot;, Troubleshooting.</td>
</tr>
<tr>
<td>📢 : Service Call icon</td>
<td>Appears when the machine is malfunctioning or requires maintenance.</td>
</tr>
<tr>
<td>🪜 : Open Cover icon</td>
<td>Appears when one or more covers of the machine are open.</td>
</tr>
</tbody>
</table>
When the Indicator Lamp for the [Check Status] Key Is Lit or Flashing

If the indicator lamp for the [Check Status] key lights up or flashes, press the [Check Status] key to display the [Check Status] screen. Check the status of each function in the [Check Status] screen.

[Check Status] screen

1. **[Mach./Applic. Stat] tab**
   Indicates the status of the machine and the function.

2. **[Check]**
   If an error occurs in the machine or the function, press [Check] to view details. Pressing [Check] displays an error message or the function screen. Check the error message displayed on the function screen and take the appropriate action. For details about how to resolve the problems described in error messages, see "When Messages Appear", Troubleshooting.

3. **Messages**
   Displays a message that indicates the status of the machine and the function.

4. **Status icons**
   The status icons that can be displayed are described below:
   - ✗ The function is performing a job.
   - ✗ An error has occurred on the machine.
   - ✗ The function cannot be used because an error has occurred in the function or machine. This icon may also appear if the toner is running low.
The following table explains problems that cause the indicator lamp for the [Check Status] key to light or flash.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Documents and reports do not print out.</td>
<td>The paper output tray is full.</td>
<td>Remove the prints from the tray.</td>
</tr>
<tr>
<td>Documents and reports do not print out.</td>
<td>There is no paper left.</td>
<td>Load paper. For details about loading paper, see &quot;Loading Paper&quot;, Paper Specifications and Adding Paper.</td>
</tr>
<tr>
<td>An error has occurred.</td>
<td>A function which has the status &quot;Error Occurred&quot; in the [Check Status] screen is defective.</td>
<td>Press [Check], read the displayed message, and then take the appropriate action. For details about error messages and their solutions, see &quot;When Messages Appear&quot;, Troubleshooting.</td>
</tr>
<tr>
<td>The machine is unable to connect to the network.</td>
<td>A network error has occurred.</td>
<td>• Check that the machine is correctly connected to the network and that the machine is correctly set. For details about how to connect the network, see &quot;Interface Settings&quot;, Connecting the Machine/ System Settings.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• For details about connecting to the network, contact your administrator.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• If the indicator lamp is still lit even after you try to solve the problem as described here, contact your service representative.</td>
</tr>
</tbody>
</table>
### When the Machine Makes a Beeping Sound

The following table describes the meaning of the various beep patterns that the machine issues to alert users about machine conditions.

<table>
<thead>
<tr>
<th>Beep pattern</th>
<th>Meaning</th>
<th>Cause</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single short beep</td>
<td>Panel/screen input accepted.</td>
<td>A control panel or screen key was pressed.</td>
</tr>
<tr>
<td>Short, then long beep</td>
<td>Panel/screen input rejected.</td>
<td>An invalid key was pressed on the control panel or screen, or the entered password was incorrect.</td>
</tr>
<tr>
<td>2 long beeps</td>
<td>Machine has warmed up.</td>
<td>When the power is turned on or the machine exits Sleep mode, the machine has fully warmed up and is ready for use.</td>
</tr>
<tr>
<td>5 long beeps repeated four times.</td>
<td>Soft alert</td>
<td>Paper tray is empty.</td>
</tr>
<tr>
<td>5 short beeps repeated five times.</td>
<td>Strong alert</td>
<td>The machine requires user attention because paper has jammed, the toner needs replenishing, or other problems have occurred.</td>
</tr>
</tbody>
</table>

**Note**

- Users cannot mute the machine's beep alerts. When the machine beeps to alert users of a paper jam or toner request, if the machine's covers are opened and closed repeatedly within a short space of time, the beep alert might continue, even after normal status has resumed.
- You can enable or disable beep alerts. For details about Panel Key Sound, see "General Features", Connecting the Machine/ System Settings.
## When You Have Problems Operating the Machine

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The machine does not turn on.</td>
<td>The AC power switch has not been turned on.</td>
<td>Turn on the AC power switch. For details about the AC power switch, see &quot;General Requirements&quot;, Maintenance and Specifications.</td>
</tr>
<tr>
<td>The indicator lamp remains lit and the machine does not enter Sleep mode even though the [Energy Saver] key was pressed.</td>
<td>In some cases, the machine does not enter Sleep mode when the [Energy Saver] key is pressed.</td>
<td>Before you press the [Energy Saver] key, check that Sleep mode can be enabled. For details about enabling Sleep mode, see &quot;Saving Energy&quot;, Getting Started.</td>
</tr>
<tr>
<td>The display is turned off.</td>
<td>The machine is in Low Power mode.</td>
<td>Touch the display panel or press one of the keys on the control panel to cancel Low Power mode.</td>
</tr>
<tr>
<td>The display is turned off.</td>
<td>The machine is in Sleep mode.</td>
<td>Press the [Energy Saver] key or the [Check Status] key to exit Sleep mode.</td>
</tr>
<tr>
<td>Nothing happens when the [Check Status] key or the [Energy Saver] key is pressed.</td>
<td>The power is turned off.</td>
<td>Make sure the main power indicator is off, and then turn on the power.</td>
</tr>
<tr>
<td>The power turns off automatically.</td>
<td>The Weekly Timer setting is set to [Main Power Off].</td>
<td>Change the Weekly Timer setting. For details about the Weekly Timer setting, see &quot;Timer Settings&quot;, Connecting the Machine/ System Settings.</td>
</tr>
<tr>
<td>The user code entry screen is displayed.</td>
<td>Users are restricted by User Code Authentication.</td>
<td>For details about how to log in when User Code Authentication is enabled, see &quot;When the Authentication Screen is Displayed&quot;, Getting Started.</td>
</tr>
<tr>
<td>The Authentication screen appears.</td>
<td>Basic Authentication, Windows Authentication, or LDAP Authentication is set.</td>
<td>Enter your login user name and user password. For details about the Authentication screen, see &quot;When the Authentication Screen is Displayed&quot;, Getting Started.</td>
</tr>
<tr>
<td>Problem</td>
<td>Cause</td>
<td>Solution</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
<td>----------------------------------------------------</td>
<td>------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>An error message is still displayed, even if misfed paper is removed.</td>
<td>Paper is still jammed in the tray.</td>
<td>Remove the jammed paper by following the procedures displayed on the control panel. For details about removing jammed paper, see &quot;Removing Jammed Paper&quot;, Troubleshooting.</td>
</tr>
<tr>
<td>An error message is still displayed, even if the indicated cover is closed.</td>
<td>One or more of the covers that are not indicated are still open.</td>
<td>Close all the covers of the machine.</td>
</tr>
<tr>
<td>Images are printed on the reverse side of the paper.</td>
<td>You may have loaded the paper incorrectly.</td>
<td>Load the paper correctly. For details about loading paper, see &quot;Loading Paper&quot;, Paper Specifications and Adding Paper.</td>
</tr>
</tbody>
</table>
| Misfeeds occur frequently.                                             | Using curled paper often causes misfeeds, soiled paper edges, or slipped positions while staple or stack printing is performed. | • Flatten the paper with your hands to straighten out the curl.  
• Load the paper up side down so that the curled edges face downward. For details about recommended paper, see "Recommended Paper", Paper Specifications and Adding Paper.  
• Place the cut paper on a flat surface to prevent it from curling, and do not lean it against the wall. For details about the proper way to store paper, see "Paper Storage", Paper Specifications and Adding Paper. |
<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Misfeeds occur frequently.</td>
<td>The tray’s side or end fences may not be set properly.</td>
<td>• Remove the misfed paper. For details about removing jammed paper, see &quot;Removing Jammed Paper&quot;, Troubleshooting.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Check that the side or end fences are set properly. Also, check that the side fences are locked. For details about setting the side and end fences, see &quot;Changing the Paper Size&quot;, Paper Specifications and Adding Paper.</td>
</tr>
<tr>
<td>Misfeeds occur frequently.</td>
<td>Paper of undetectable size has been loaded.</td>
<td>• Remove the misfed paper. For details about removing jammed paper, see &quot;Removing Jammed Paper&quot;, Troubleshooting.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• If you load a paper size that is not selected automatically, you need to specify the paper size with the control panel. For details about specifying paper size using the control panel, see &quot;Changing to a Size That Is Not Automatically Detected&quot;, Paper Specifications and Adding Paper.</td>
</tr>
<tr>
<td>Misfeeds occur frequently.</td>
<td>There is a foreign object on the output tray.</td>
<td>• Remove the misfed paper. For details about removing jammed paper, see &quot;Removing Jammed Paper&quot;, Troubleshooting.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Do not place anything on the output tray.</td>
</tr>
<tr>
<td>Misfeeds occur frequently.</td>
<td>The staple cartridge is not set correctly.</td>
<td>Set the staple cartridge properly. For details about how to add staples, see &quot;Adding Staples&quot;, Maintenance and Specifications.</td>
</tr>
<tr>
<td>Problem</td>
<td>Cause</td>
<td>Solution</td>
</tr>
<tr>
<td>-------------------------------------------------</td>
<td>-------------------------------------------------</td>
<td>----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Misfeeds occur when printing to envelopes.</td>
<td>The envelopes are curled.</td>
<td>Make sure you fully flatten curled envelopes before you load them. Do not stack envelopes over the specified limit for the paper tray. If misfeeds still occur after the envelopes have been flattened, load envelopes on the tray one at a time and print them individually. For details about how to load envelopes, see &quot;Envelopes&quot;, Paper Specifications and Adding Paper.</td>
</tr>
<tr>
<td>Misfeeds occur when printing to envelopes.</td>
<td>You printed envelopes with a non-rectangular flap when [Skew Detection] was set to [On].</td>
<td>• Make sure you set [Skew Detection] to [Off] when printing envelopes with a non-rectangular flap.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• For details about setting of skew detection, see &quot;Adjustment Settings for Operators&quot;, Paper Settings.</td>
</tr>
<tr>
<td>When printing to envelopes, the envelopes may be fed in together, or the envelopes may not be fed.</td>
<td>The envelopes are curled.</td>
<td>Make sure you fully flatten curled envelopes before you load them. Do not stack envelopes over the specified limit for the paper tray. If misfeeds still occur after the envelopes have been flattened, load envelopes on the tray one at a time and print them individually. For details about how to load envelopes, see &quot;Envelopes&quot;, Paper Specifications and Adding Paper.</td>
</tr>
<tr>
<td>Cannot print in duplex mode.</td>
<td>You have selected a paper tray that is not set for duplex printing.</td>
<td>Change the setting for &quot;Apply Duplex&quot; in &quot;Tray Paper Settings&quot; to enable duplex printing for the paper tray. For details about setting &quot;Apply Duplex&quot;, see &quot;Tray Paper Settings&quot;, Paper Settings.</td>
</tr>
<tr>
<td>Problem</td>
<td>Cause</td>
<td>Solution</td>
</tr>
<tr>
<td>---------</td>
<td>-------</td>
<td>----------</td>
</tr>
<tr>
<td>Cannot print in duplex mode.</td>
<td>You have selected a paper type that cannot be used for duplex printing.</td>
<td>In &quot;Tray Paper Settings&quot;, select a paper type that can be used for duplex printing. For details about setting &quot;Paper Type&quot;, see &quot;Tray Paper Settings&quot;, Paper Settings.</td>
</tr>
<tr>
<td>The machine does not turn off in 13 minutes after the main power is turned off.</td>
<td>The machine cannot perform the shutdown procedure.</td>
<td>Repeat the shutdown procedure. If the machine does not turn off, turn off the AC power switch.</td>
</tr>
<tr>
<td>An error has occurred when the Address Book is changed from the display panel or Web Image Monitor.</td>
<td>The Address Book cannot be changed while you delete the multiple stored documents.</td>
<td>Wait a while, and then retry the operation.</td>
</tr>
<tr>
<td>Paper is bent.</td>
<td>Paper may be bent when it is ejected from the finisher upper tray.</td>
<td>Change the output tray to the finisher shift tray.</td>
</tr>
<tr>
<td>The print image is not properly positioned on the paper.</td>
<td>• The machine has not detected the paper type and/or width correctly. • The print position is not aligned properly.</td>
<td>Contact the machine administrator or your service representative.</td>
</tr>
<tr>
<td>Problem</td>
<td>Cause</td>
<td>Solution</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
<td>----------------------------</td>
<td>------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Paper delivered to the high capacity stacker is curled,</td>
<td>Paper is curled.</td>
<td>• When the paper is curled downward, select [Adjust Curl: Weak], [Adjust Curl: Medium] or [Adjust Curl: Strong] under [Adjust Paper Curl] in &quot;Adjustment Settings for Operators&quot;.</td>
</tr>
<tr>
<td>causing it to not align properly.</td>
<td></td>
<td>• When the paper is curled upward, select [Adjust Curl: Weak], [Adjust Curl: Medium] or [Adjust Curl: Strong] under [Adjust Paper Curl] in &quot;Adjustment Settings for Operators&quot;.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>For details about the Adjustment Settings for Operators, see &quot;Adjustment Settings for Operators&quot;, Paper Settings.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>For details about the Adjustment Settings for Operators, see &quot;Adjustment Settings for Operators&quot;, Paper Settings.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• When using coated paper, the output paper to the stacker tray might fail to align properly.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• When the paper weight is 280.0 g/m² or more, and the paper size is A3, SRA3 or larger, the output paper to the stacker tray might fail to align properly.</td>
</tr>
</tbody>
</table>
## Fold

<table>
<thead>
<tr>
<th>Problems</th>
<th>Causes</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wrinkling occurs when Gate Fold, Letter Fold-in, or Letter Fold-out is applied.</td>
<td>Wrinkling can occur if Gate Fold, Letter Fold-in, or Letter Fold-out is applied to B4 JIS (Japanese Industrial Standard) A3, 8 1/2&quot; × 14&quot;, 11&quot; × 17&quot;, 12&quot; × 18&quot;, 8K, or larger sizes of paper.</td>
<td>When applying Gate Fold, Letter Fold-in, or Letter Fold-out to paper larger than A4, we recommend you enable image reduction and use paper no larger than A4.</td>
</tr>
<tr>
<td>When you print Z-folded paper, the machine indicates that the output tray is full even though the amount of output paper on the tray is less than the stack capacity.</td>
<td>The Z-fold support tray is not set.</td>
<td>Set the Z-fold support tray for finisher or multi-folding unit. For details about how to add the Z-fold support tray, see &quot;Guide to Functions of the Machine’s Options&quot;, Getting Started.</td>
</tr>
<tr>
<td>The multi-folding unit outputs sheets with creased edges when Gate Fold is applied.</td>
<td>The paper is curled.</td>
<td>• Remove the paper, and then reload it upside down.</td>
</tr>
<tr>
<td>The position of the fold is incorrect when Letter Fold-in is applied to a B5 JIS sheet.</td>
<td>Multi-sheet Fold has been specified when only one sheet is being printed.</td>
<td>• Remove the paper, and then reload it in the opposite direction.</td>
</tr>
</tbody>
</table>

### Note

- There are times when images might not turn out as you want because of paper type, paper size, or paper capacity problems, use the recommended paper. For details about recommended paper, see page 62 "Recommended Paper Sizes and Types".
Messages Displayed When You Use the Printer Function

This section describes the principal messages that appear on the display panel, error logs or reports. If other messages appear, follow their instructions.

Messages Displayed on the Control Panel When You Use the Printer Function

**Important**

- Before turning off the power, see "Turning On/Off the Power", Getting Started.

<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;Exceeded the maximum number of sheets possible for Ring Binding with the currently set binding ring combs. Printing will be stopped.&quot;</td>
<td>The ring combs currently loaded are too small for the number of sheets that need to be bound.</td>
<td>Change to ring combs that are big enough to bind the sheets.</td>
</tr>
<tr>
<td>&quot;Exceeded max. No. of sheets possible for Ring Binding.&quot;</td>
<td>The number of sheets per set exceeds the limit for Ring Binding.</td>
<td>Check the maximum number of sheets that can be ring bound. For details about the limit for Ring Binding, see &quot;Specifications for Ring Binder&quot;, Maintenance and Specifications.</td>
</tr>
<tr>
<td>&quot;Hardware Problem: Ethernet&quot;</td>
<td>An error has occurred in the Ethernet interface.</td>
<td>Turn off the power, and then back on again. If the message appears again, contact your service representative.</td>
</tr>
<tr>
<td>&quot;Hardware Problem: HDD&quot;</td>
<td>An error has occurred in the hard disk.</td>
<td>Turn off the power, and then back on again. If the message appears again, contact your service representative.</td>
</tr>
<tr>
<td>&quot;Hardware Problem: USB&quot;</td>
<td>An error has occurred in the USB interface.</td>
<td>Turn off the power, and then back on again. If the message appears again, contact your service representative.</td>
</tr>
<tr>
<td>Message</td>
<td>Cause</td>
<td>Solution</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
<td>----------------------------------------------------------------------</td>
<td>--------------------------------------------------------------------------</td>
</tr>
<tr>
<td>&quot;Load following paper in n. To force print, select another tray and press [Continue].&quot;</td>
<td>The printer driver settings are incorrect or the tray does not contain paper of the size selected in the printer driver.</td>
<td>Check that the printer driver settings are correct, and then load paper of the size selected in the printer driver into the input tray. For details about how to change the paper size, see &quot;Changing the Paper Size&quot;, Paper Specifications and Adding Paper.</td>
</tr>
<tr>
<td>&quot;Paper in staple tray. Open cover and remove paper.&quot;</td>
<td>If printing is stopped before it is finished, paper may remain in the finisher.</td>
<td>Remove the paper remaining in the finisher.</td>
</tr>
</tbody>
</table>
| "Paper size and type are mismatched. Select another tray from the following and press [Continue]. To cancel job, press [Job Reset]. Paper size and type can also be changed in User Tools." | The printer driver settings are incorrect or the tray does not contain paper of the size or type selected in the printer driver. | • Check that the printer driver settings are correct, and then load paper of the size selected in the printer driver into the input tray. For details about how to change the paper size, see "Changing the Paper Size", Paper Specifications and Adding Paper.  
• Select the tray manually to continue printing, or cancel a print job. For details about how to select the tray manually, or cancel a print job, see "If an Error Occurs with the Specified Paper Size and Type", Print. |
| "Paper type of n is mismatched. Select another tray from the following and press [Continue]. Paper type can also be changed in User Tools." | The type of the paper in the tray does not match the paper type specified in the printer driver. | Select a tray containing paper that is the same type as the specified paper type. |

(A tray name is placed at n.)
<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
</table>
| "Perfect Binding is not available with this No. of sheets."           | Perfect Binding is not possible with the number of sheets that you have specified. | • Check the number of sheets.  
• Specify the proper number of sheets.  
For details about the proper number of sheets, see "Specifications for Perfect Binder", Maintenance and Specifications. |
| "Contains incorrect setting(s) for Perfect Binding."                | Perfect Binding cannot be used with the paper size that you have specified.       | Select a proper paper size. For details about proper paper sizes, see "Specifications for Perfect Binder", Maintenance and Specifications. |
| "Printer font error."                                                 | An error has occurred in the font settings.                            | Contact your service representative.                                      |
| "Cannot print because both the main and designation (chapter) sheets are set to the same paper tray. Press [Job Reset] to cancel the job. To print the job again specify different trays." | The tray selected for other pages is the same as the one for slip sheets. | Reset the job. Be sure the tray you select for slip sheets is not providing paper for other pages. |
When using direct print from a memory storage device

<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;Exceeded the limit value for total data size of the selected files. Cannot select more files.&quot;</td>
<td>• The size of the selected file exceeds 1 GB.</td>
<td>Files or groups of files larger than 1 GB cannot be printed.</td>
</tr>
<tr>
<td></td>
<td>• The total size of the selected files exceeds 1 GB.</td>
<td>• When the total size of the multiple files that are selected exceeds 1 GB, select files separately.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• When the size of the selected file exceeds 1 GB, print from a memory storage device using a function other than the Direct printing function.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>You cannot select files of different formats at the same time.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;Unable to access the specified memory storage device.&quot;</td>
<td>• An error occurred when the machine accessed the memory storage device or a file stored on the memory storage device.</td>
<td>Save the file to a different memory storage device, and then print again.</td>
</tr>
<tr>
<td></td>
<td>• An error occurred when the user used the Direct printing function to print from a memory storage device.</td>
<td></td>
</tr>
</tbody>
</table>

Messages Printed on the Error Logs or Reports When You Use the Printer Function

This section describes likely causes of and possible solutions for the error messages that are printed on the error logs or reports.
## When print jobs are canceled

<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;91: Error&quot;</td>
<td>Printing was canceled by the auto job cancel function due to a command error.</td>
<td>Check that the data is valid.</td>
</tr>
<tr>
<td>&quot;A function which cannot be used with Fold mode was set. The job has been cancelled.&quot;</td>
<td>A print job was canceled because a function(s) not available with Fold was selected.</td>
<td>Cancel the function(s) not available with Fold. For details about the functions not available with Fold, see &quot;Fold&quot;, Print.</td>
</tr>
<tr>
<td>&quot;A function which cannot be used with Perfect Binding was set. The job was cancelled.&quot;</td>
<td>A function not available with Perfect Binding has been selected.</td>
<td>For details about which functions are not available with Perfect Binding, see &quot;Perfect Binding&quot;, Print.</td>
</tr>
<tr>
<td>&quot;A function which cannot be used with Ring Binding was set. The job was cancelled.&quot;</td>
<td>A function not available with Ring Binding has been selected.</td>
<td>For details about which functions are not available with Ring Binding, see &quot;Ring Binding&quot;, Print.</td>
</tr>
<tr>
<td>&quot;A job via the network that was not printed exists because an error occurred. It was stored as a job not printed.&quot;</td>
<td>Jobs with errors were stored because an error occurred with a print job via the network while the error job storing function was enabled.</td>
<td>Contact your administrator to check whether the machine is connected correctly to the network. For details about how to check and print jobs stored when print configuration errors occur, see &quot;Printing of Documents Stored When Print Configuration Errors Occur&quot;, Print.</td>
</tr>
<tr>
<td>&quot;An error occurred with the interface box. The job has been cancelled.&quot;</td>
<td>There is a problem with the interface box.</td>
<td>Check the interface box settings.</td>
</tr>
<tr>
<td>&quot;Error occurred while processing an Unauthorized Copy Prevention job. Job cancelled.&quot;</td>
<td>The [Enter User Text:] field on the [Unauthorized Copy Prevention for Pattern Details] screen is blank.</td>
<td>On the printer driver’s [Detailed Settings] tab, click [Effects] in &quot;Menu:“. Select [Unauthorized Copy Prevention], and then click [Details...] to display [Unauthorized Copy Prevention for Pattern Details]. Enter text in [Enter User Text:].</td>
</tr>
<tr>
<td>Message</td>
<td>Cause</td>
<td>Solution</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
<td>----------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------------</td>
</tr>
<tr>
<td>&quot;Error occurred while processing an Unauthorized Copy Prevention job. Job cancelled.&quot;</td>
<td>The resolution is set to a value less than 600 dpi when [Unauthorized Copy Prevention] is specified.</td>
<td>On the printer driver, set the resolution to 600 dpi or higher, or cancel [Unauthorized Copy Prevention].</td>
</tr>
<tr>
<td>&quot;Error occurred while processing an Unauthorized Copy Prevention job. Job cancelled.&quot;</td>
<td>A color other than black was specified as the pattern color when a command was used to specify Unauthorized Copy Prevention for Pattern for a document and print it.</td>
<td>Specify black as the pattern color.</td>
</tr>
<tr>
<td>&quot;Error occurred while processing an Unauthorized Copy Prevention job. Job cancelled.&quot;</td>
<td>In [Administrator Tools] under [System Settings], priority was specified to be given to Unauthorized Copy Prevention Printing set on this machine.</td>
<td>Cancel Unauthorized Copy Prevention Printing for the printer driver. For details about how to cancel the settings, see the printer driver Help.</td>
</tr>
<tr>
<td>&quot;Collate Cancelled&quot;</td>
<td>Collate was canceled.</td>
<td>Turn off the power, and then back on again. If the message appears again, contact your service representative.</td>
</tr>
<tr>
<td>&quot;You reach the usage limit. This job has been cancelled.&quot;</td>
<td>The number of pages the user is permitted to print has been exceeded.</td>
<td>For details about print volume use limitation, see Security Guide.</td>
</tr>
<tr>
<td>&quot;Exceeded the maximum number of multi-sheet fold. The job has been cancelled.&quot;</td>
<td>The maximum number of Multi-sheet Fold was exceeded.</td>
<td>Specify fewer sheets for the Multi-sheet Fold function. For details about the maximum number of Multi-sheet Fold, see &quot;Specifications for Multi-Folding Unit&quot;, Maintenance and Specifications.</td>
</tr>
<tr>
<td>&quot;Fold is not available with the settings. The job has been cancelled.&quot;</td>
<td>Fold function is not available with the current settings.</td>
<td>Check the paper settings. For details about the limitations of the Fold function, see &quot;Fold&quot;, Print.</td>
</tr>
<tr>
<td>&quot;Receiving data failed.&quot;</td>
<td>Data reception was aborted.</td>
<td>Resend the data.</td>
</tr>
<tr>
<td>&quot;Sending data failed.&quot;</td>
<td>The machine received a command to stop transmission from the printer driver.</td>
<td>Check if the computer is working correctly.</td>
</tr>
</tbody>
</table>

Messages Displayed When You Use the Printer Function
### Message | Cause | Solution
--- | --- | ---
"The selected paper size is not supported. This job has been cancelled." | Job reset is automatically performed if the specified paper size is incorrect. | Specify the correct paper size, and then print the file again.  

"The selected paper type is not supported. This job has been cancelled." | Job reset is automatically performed if the specified paper type is incorrect. | Specify the correct paper type, and then print the file again.  

"Z-fold error." | Z-folding was canceled. | Check the tray, paper orientation, print orientation, and Z-fold settings again.  

---

### When there is a problem with the print settings

<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
</table>
"Booklet/Half Fold Error" | The job was canceled because you specified invalid settings for saddle stitching or half fold. | Check the settings for saddle stitching or half fold.  

"Classification Code is incorrect." | The classification code has not been entered, or the classification code has been entered incorrectly. | Enter the correct classification code.  

"Classification Code is incorrect." | The classification code is not supported with the printer driver. | Select [Optional] for classification code. For details about how to specify classification code settings, see "Configuring Classification Codes", Print.  

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<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
</table>
| "Duplex Cancelled"                         | Duplex printing was canceled.              | • Select an appropriate paper size for the duplex function. For details about paper, see "Specifications for the Main Unit", Maintenance and Specifications.  
• Change the setting for "Apply Duplex" in [Tray Paper Settings] to enable duplex printing for the paper tray. For details about setting "Apply Duplex", see "Tray Paper Settings", Paper Settings. |
<p>| &quot;Exceeded Max. Pages (Collate)&quot;             | The number of pages exceeds the maximum number of sheets that you can use Collate with. | Reduce the number of pages to print.                                     |
| &quot;Exceeded the maximum number of multi-sheet fold (Half Fold).&quot; | The maximum number of multi-sheet folds (Half Fold) was exceeded. | For details about the maximum number of multi-sheet folds (Half Fold), see &quot;Fold&quot;, Print. |
| &quot;Output Tray Changed&quot;                      | The output tray was changed because the paper size of the specified output tray is limited. | Specify the proper output tray.                                         |
| &quot;Perfect Binding is not available with the settings.&quot; | Perfect Binding is not possible under the settings that you have specified. | Check the current settings. For details about which functions are not available when Perfect Binding is specified, see &quot;Perfect Binding&quot;, Print. |</p>
<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
</table>
| "Perfect Binding is not available with this number of sheets." | Perfect Binding is not possible with the number of sheets that you have specified. | • Check the number of sheets.  
• Specify the proper number of sheets.  
For details about the proper number of sheets, see "Specifications for Perfect Binder", Maintenance and Specifications. |
| "Print Overrun"                                  | Images were discarded while printing.                                 | Select a lower resolution on the printer driver. For details about how to change the resolution setting, see the printer driver Help.         |
| "Punch Cancelled"                                | Punch printing was canceled.                                         | Check the paper orientation, print orientation, and then punch position. Certain settings can produce print results that might not be as expected. |
| "Ring Binding is not available with the settings." | Ring Binding is not possible under the settings that you have specified. | Check the current settings. For details about which functions are not available when Ring Binding is specified, see "Ring Binding", Print. |
| "Staple Cancelled"                               | Stapling printing was canceled.                                      | Check the paper orientation, paper quantity, print orientation, and staple position. Certain settings can produce print results that might not be as expected. |
When there is not enough free hard disk space

<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;HDD Full&quot;</td>
<td>When you were printing with the PostScript 3 printer driver, the hard disk capacity for fonts and forms was exceeded.</td>
<td>Delete unneeded forms or fonts registered on the machine.</td>
</tr>
<tr>
<td>&quot;HDD Full&quot;</td>
<td>The hard disk became full while you were printing a Sample Print, Locked Print, Hold Print, or Stored Print file.</td>
<td>Delete unneeded files stored on the machine. Alternatively, reduce the data size of the Sample Print, Locked Print, Hold Print, or Stored Print file.</td>
</tr>
<tr>
<td>&quot;HDD is full. (Auto)&quot;</td>
<td>The hard disk became full while you were using the error job store function to store Normal Print jobs as Hold Print files.</td>
<td>Delete unneeded files stored on the machine. Alternatively, reduce the data size of the Temporary Print file and/or the Stored Print file.</td>
</tr>
</tbody>
</table>

When there is not enough memory

<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;84: Error&quot;</td>
<td>There is no work area available for image processing.</td>
<td>Decrease the number of files sent to the machine.</td>
</tr>
</tbody>
</table>

When there is a problem with a parameter

<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;86: Error&quot;</td>
<td>Parameters of the control code are invalid.</td>
<td>Check the print settings.</td>
</tr>
</tbody>
</table>
## When the user lacks privileges to perform an operation

<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;No response from the server. Authentication has failed.&quot;</td>
<td>A timeout occurred while connection to the server was being established for LDAP authentication or Windows Authentication.</td>
<td>Check the status of the server.</td>
</tr>
<tr>
<td>&quot;Printing privileges have not been set for this document.&quot;</td>
<td>You have no privileges to print the PDF document you tried to print.</td>
<td>Contact the owner of the document.</td>
</tr>
<tr>
<td>&quot;You do not have a privilege to use this function. This job has been cancelled.&quot;</td>
<td>The entered login user name or login password is not correct.</td>
<td>Check that the user name and password are correct.</td>
</tr>
<tr>
<td>&quot;You do not have a privilege to use this function. This job has been cancelled.&quot;</td>
<td>The logged in user is not allowed to use the selected function.</td>
<td>For details about how to set permissions, see Security Guide.</td>
</tr>
<tr>
<td>&quot;You do not have a privilege to use this function. This operation has been cancelled.&quot;</td>
<td>The logged in user does not have the privileges to register programs or change the paper tray settings.</td>
<td>For details about how to set permissions, see Security Guide.</td>
</tr>
</tbody>
</table>

## When a user cannot be registered

<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;Auto-registration of user information has failed.&quot;</td>
<td>Automatic registration of information for LDAP Authentication or Windows Authentication failed because the Address Book is full.</td>
<td>For details about automatic registration of user information, see Security Guide.</td>
</tr>
<tr>
<td>Message</td>
<td>Cause</td>
<td>Solution</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
<td>--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>&quot;Information for user authentication is already registered for another user.&quot;</td>
<td>The user name for LDAP was already registered in a different server with a different ID, and a duplication of the user name occurred due to a switching of domains (servers), and so on.</td>
<td>For details about user authentication, see Security Guide.</td>
</tr>
</tbody>
</table>

**When other errors occur**

<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;85: Error&quot;</td>
<td>The specified graphics library is unavailable.</td>
<td>Check that the data is valid.</td>
</tr>
<tr>
<td>&quot;98: Error&quot;</td>
<td>The machine could not access the hard disk correctly.</td>
<td>Turn off the power, and then back on again. If the message appears frequently, contact your service representative.</td>
</tr>
<tr>
<td>&quot;99: Error&quot;</td>
<td>This data cannot be printed. The specified data is either corrupt or it cannot be printed from a memory storage device using the Direct printing function.</td>
<td>Check that the data is valid. For details about the kinds of data that can be printed from a memory storage device using the Direct printing function, see &quot;Direct Printing from a Memory Storage Device&quot;, Print.</td>
</tr>
<tr>
<td>&quot;Command Error&quot;</td>
<td>An RPCS command error occurred.</td>
<td>Check using the following procedure:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Check if the communication between the computer and the machine is working correctly.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Check if the correct printer driver is being used.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Check if the machine's memory size is set correctly in the printer driver.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Check that the printer driver is the most up-to-date version available.</td>
</tr>
<tr>
<td>Message</td>
<td>Cause</td>
<td>Solution</td>
</tr>
<tr>
<td>---------</td>
<td>-------</td>
<td>----------</td>
</tr>
</tbody>
</table>
| "Compressed Data Error." | The printer detected corrupt compressed data. | • Check the connection between the computer and the printer.  
• Check that the program you used to compress the data is functioning correctly. |
| "Data Storage Error" | You tried to print a Sample Print, Locked Print, Hold Print, or Stored Print file when the hard disk was malfunctioning. | Contact your service representative. |
| "Error has occurred." | A syntax error, etc., occurred. | Check that the PDF file is valid. |
| "Exceeded Max. Stored Files" | While printing a Sample Print, Locked Print, Hold Print, or Stored Print file, the maximum file capacity was exceeded. | Delete unneeded files stored on the machine. |
| "Exceeded Max. Stored Pages" | While printing a Sample Print, Locked Print, Hold Print, or Stored Print file, the maximum page capacity was exceeded. | Delete unneeded files stored on the machine.  
Reduce the number of pages to print. |
<p>| &quot;Failed to obtain file system.&quot; | PDF direct printing could not be performed because the file system could not be obtained. | Turn off the power, and then back on again. If the message appears again, contact your service representative. |
| &quot;File system is full.&quot; | PDF file does not print out because the capacity of the file system is full. | Delete all unnecessary files from the hard disk, or decrease the file size sent to the machine. |
| &quot;Folding Unit Error.&quot; | There is a problem with the multi-folding unit. | Contact your service representative. |</p>
<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
</table>
| "I/O buffer overflow."       | An input buffer overflow occurred.         | • In [Printer Features], under [Host Interface], select [I/O Buffer], and then set the maximum buffer size to a larger value.  
• Reduce the number of files being sent to the machine. |
| "Insufficient Memory"         | A memory allocation error occurred.        | **PCL 6**  
  On the printer driver's [Detailed Settings] tab, click [Print Quality:Advanced] in "Menu:" , and then select [Raster] in the "Vector/Raster:" list. In some cases, it will take a long time to complete a print job. |
| "Memory Retrieval Error"      | A memory allocation error occurred.        | Turn off the power and then back on again. If the message appears again, replace the RAM. For details about replacing the RAM, contact your service representative. |
| "Paper Type Error"            | The specified paper type name is not set in the machine. | Re-obtain the latest paper type information set in the machine. |

If printing does not start, contact your service representative.

**Note**

- The contents of errors may be printed on the Configuration Page. Check the Configuration Page in conjunction with the error log. For details about how to print the Configuration Page, see "List / Test Print", Print.
## When Other Messages Appear

<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;Following output tray is full. Remove paper.&quot;</td>
<td>The output tray is full.</td>
<td>• Remove paper from the output tray to resume printing. If paper is delivered to the finisher shift tray and you want to prevent paper from falling off the tray, press the [Stop] key to suspend printing, and then remove the paper. Press [Continue] on the display panel to resume printing.</td>
</tr>
<tr>
<td>&quot;Internal cooling fan is active.&quot;</td>
<td>Large print runs will cause the machine's interior to heat up, triggering the cooling fan.</td>
<td>The fan will emit noise, but this is normal and the machine will be operable while the fan is running. The amount of paper that can be printed and the total operation time until the fan starts running depends on the temperature of the location at which the machine is installed.</td>
</tr>
<tr>
<td>&quot;Self checking...&quot;</td>
<td>The machine is performing image adjustment operations.</td>
<td>The machine may perform periodic maintenance during operations. The frequency and duration of maintenance depends on the humidity, temperature, and printing factors such as number of prints, paper size, and paper type. Wait for the machine to resume operation.</td>
</tr>
</tbody>
</table>
### When the Home Screen Cannot Be Edited

<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;The image data size is not valid. See the manual for required data.&quot;</td>
<td>The image data size is not valid.</td>
<td>For details about file size for shortcut image, see &quot;Displaying an Image on the [Home] Screen&quot;, Convenient Functions.</td>
</tr>
<tr>
<td>&quot;The format of the image data is not valid. See the manual for required data.&quot;</td>
<td>The file format of the shortcut image to be added is not supported.</td>
<td>The file format of shortcut images to be added must be PNG. Specify the image again.</td>
</tr>
</tbody>
</table>

### When Problems Occur While Logging In

<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;Authentication has failed.&quot;</td>
<td>The entered login user name or login password is not correct.</td>
<td>For details about the correct login user name and login password, see Security Guide.</td>
</tr>
<tr>
<td>&quot;Authentication has failed.&quot;</td>
<td>The machine cannot perform authentication.</td>
<td>For details about authentication, see Security Guide.</td>
</tr>
</tbody>
</table>

### When the User Lacks Privileges to Perform an Operation

<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;You do not have the privileges to use this function.&quot;</td>
<td>The logged in user name does not have permissions for the selected function.</td>
<td>For details about how to set permissions, see Security Guide.</td>
</tr>
<tr>
<td>&quot;The selected file(s) contained file(s) without access privileges. Only file(s) with access privileges will be deleted.&quot;</td>
<td>You have tried to delete files without the permission to do so.</td>
<td>To check your access permission for stored documents, or to delete a document you do not have permission to delete, see Security Guide.</td>
</tr>
</tbody>
</table>
6. Troubleshooting
7. Information for This Machine

This chapter describes environmental precautions and regulations.

Information on Environmental Regulations

ENERGY STAR Program

ENERGY STAR® Program Requirements for Imaging Equipment

This company is a participant in the ENERGY STAR® Program. This machine is compliant with the regulations specified by the ENERGY STAR® Program.

The ENERGY STAR® Program Requirements for Imaging Equipment encourage energy conservation by promoting energy efficient computers and other office equipment. The program backs the development and dissemination of products that feature energy saving functions. It is an open program in which manufacturers participate voluntarily. Targeted products are computers, monitors, printers, facsimiles, copiers, scanners, and multi-function devices. Energy Star standards and logos are internationally uniform.

Note

- For details about the "default delay time", see page 129 "Energy Saving Functions".

Energy Saving Functions

To reduce its power consumption, this machine has the following functions:

Low Power mode

- If this machine remains idle for a specified period, it automatically reduces its electrical consumption.
• The default period the machine waits before entering Low Power mode is 15 minutes. This default time can be changed.

Sleep mode
• If this machine remains idle for a specified period or when the [Energy Saver] key is pressed, it enters Sleep mode to further reduce its electrical consumption.
• The default delay time the machine waits before entering Sleep mode is 60 minutes. This default time can be changed.
• The machine can print jobs from computers while in Sleep mode.

Specification

<table>
<thead>
<tr>
<th></th>
<th>Type 1</th>
<th>Type 2</th>
<th>Type 3</th>
<th>Type 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reduced electrical consumption in Low Power mode *1</td>
<td>293 W</td>
<td>293 W</td>
<td>293 W</td>
<td>293 W</td>
</tr>
<tr>
<td>Time of switch into Low Power mode</td>
<td>15 minutes</td>
<td>15 minutes</td>
<td>15 minutes</td>
<td>15 minutes</td>
</tr>
<tr>
<td>Time of switch out from Low Power mode *1</td>
<td>26 seconds</td>
<td>26 seconds</td>
<td>26 seconds</td>
<td>26 seconds</td>
</tr>
<tr>
<td>Reduced electrical consumption in Sleep mode *1</td>
<td>2.0 W</td>
<td>2.0 W</td>
<td>2.0 W</td>
<td>2.0 W</td>
</tr>
<tr>
<td>Time of switch into Sleep mode</td>
<td>60 minutes</td>
<td>60 minutes</td>
<td>60 minutes</td>
<td>60 minutes</td>
</tr>
<tr>
<td>Time of switch out from Sleep mode *1</td>
<td>298 seconds</td>
<td>298 seconds</td>
<td>298 seconds</td>
<td>298 seconds</td>
</tr>
<tr>
<td>Duplex Function *2</td>
<td>Standard</td>
<td>Standard</td>
<td>Standard</td>
<td>Standard</td>
</tr>
</tbody>
</table>

*1 The time it takes to switch out from energy saving functions and electrical consumption may differ depending on the conditions and environment of the machine.

*2 Achieves ENERGY STAR energy savings; product fully qualifies when packaged with (or used with) a duplex tray and the duplex function is enabled as an option.

Note

• Specifications can vary depending on which options are installed on the machine.
• For details about how to change the default interval, see "Timer Settings", Connecting the Machine/ System Settings.
• The machine enters sleep mode directly in the following situations:
  • Low Power Mode Timer and Sleep Mode Timer are set to the same time
  • Sleep Mode Timer is set to a shorter time than Low Power Mode Timer
• Depending on which embedded software application is installed on it, the machine might take longer than indicated to enter Sleep mode.

User Information on Electrical and Electronic Equipment (mainly Europe)

Users in the countries where this symbol shown in this section has been specified in national law on collection and treatment of E-waste

Our Products contain high quality components and are designed to facilitate recycling.

Our products or product packaging are marked with the symbol below.

![Symbol]

The symbol indicates that the product must not be treated as municipal waste. It must be disposed of separately via the appropriate return and collection systems available. By following these instructions you ensure that this product is treated correctly and help to reduce potential impacts on the environment and human health, which could otherwise result from inappropriate handling. Recycling of products helps to conserve natural resources and protect the environment.

For more detailed information on collection and recycling systems for this product, please contact the shop where you purchased it, your local dealer or sales/service representatives.

All Other Users

If you wish to discard this product, please contact your local authorities, the shop where you bought this product, your local dealer or sales/service representatives.
Note for the Battery and/or Accumulator Symbol (For EU Countries Only)

In accordance with the Battery Directive 2006/66/EC Article 20 Information for end-users Annex II, the above symbol is printed on batteries and accumulators.

This symbol means that in the European Union, used batteries and accumulators should be disposed of separately from your household waste.

In the EU, there are separate collection systems for not only used electrical and electronic products but also batteries and accumulators.

Please dispose of them correctly at your local community waste collection/recycling centre.

Environmental Advice for Users (mainly Europe)

Users in the EU, Switzerland and Norway

Consumables yield

Please refer to either the User's Manual for this information or the packaging of the consumable.

Recycled paper

The machine can use recycled paper which is produced in accordance with European standard EN 12281:2002 or DIN 19309. For products using EP printing technology, the machine can print on 64 g/m² paper, which contains less raw materials and represents a significant resource reduction.

Duplex printing (if applicable)

Duplex printing enables both sides of a sheet of paper to be used. This saves paper and reduces the size of printed documents so that fewer sheets are used. We recommend that this feature is enabled whenever you print.

Toner and ink cartridge return program

Toner and ink cartridge for recycling will be accepted free of charge from users in accordance with local regulations.

For details about the return program, please refer to the Web page below or consult your service person.

https://www.ricoh-return.com/
Energy efficiency

The amount of electricity a machine consumes depends as much on its specifications as it does on the way you use it. The machine is designed to allow you to reduce electricity costs by switching to Ready mode after it prints the last page. If required, it can immediately print again from this mode. If no additional prints are required and a specified period of time passes, the device switches to an energy saving mode.

In these modes, the machine consumes less power (watts). If the machine is to print again, it needs a little longer to return from an energy saving mode than from Ready mode.

For maximum energy savings, we recommend that the default setting for power management is used.

Products that comply with the Energy Star requirement are always energy efficient.

Notes to Users in the State of California (Notes to Users in USA)  (mainly North America)

Perchlorate Material - special handling may apply. See: www.dtsc.ca.gov/hazardouswaste/perchlorate
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